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QUESTION 1

Which of the following tools is used to type or paste recovery commands directly into a Linux box?

A. Shell/terminal

B. Backup/time machine

C. Command/cmd

D. Restore/snapshot

Correct Answer: A

QUESTION 2

A technician is trying to troubleshoot an issue on a Windows 7 computer remotely, but is unable to PING the computer. The technician verified that the computer is turned on, has network connectivity, and can get to the Internet. Which of the following is MOST likely the issue?

A. The technician does not have permissions

B. Local security policy settings is incorrect

C. Wake-on-LAN is disabled

D. Windows firewall is enabled

Correct Answer: D

Reference: http://pcrepairaugustaga.com/computer-dust-free/

QUESTION 3

A technician is fixing a very slow computer. Antivirus and Malware programs have been run, and some detections have been removed. After running Disk Cleanup, the system still seems to be slow, especially with multiple programs running. Which of the following should the technician do NEXT?

A. Run CHKDSK

B. Manually erase all cookies

C. Go back to the latest restore point

D. Run defrag

Correct Answer: D

Reference: http://windows.about.com/od/maintainandfix/ss/SBSdefragWin7.htm

QUESTION 4

A technician is selling up a computer that will have a hypervisor installed. The technician checks the specifications of the available computer. Which of the following specifications are MOST important to consider? (Select TWO)

A. Size of HDD

B. Speed of NIC

C. Graphic resolution

D. External storage

E. Amount of RAW

F. Second NIC installed

Correct Answer: AE

QUESTION 5

A user is having difficulty with a recently installed application in Windows 7 and needs to make changes to a configuration file. A technician instructs the user to navigate to the application data to make the changes, but the user is unable to locate it. Which of the following should the technician instruct the user to do to find the appropriate folder? (Choose two.)

A. Type %Windir% in the Windows Explorer bar

B. Toggle the hidden system files option

C. Make the user a local admin on the PC

D. Type %Appdata% in the Windows Explorer bar

E. Reinstall the application using the recommended settings

F. Change the password and disable the local guest account

Correct Answer: BD