220-802^{Q&As}

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QUESTION 1

A user has unintentionally and unknowingly hit a key combination that flipped the screen image upside down. Which of the following should a technician do to resolve the user\\'s issues?

A. Press the CTRL+CAPS LOCK+ESC key combination on the keyboard.

B. Press the CTRL+SHIFT+HOME key combination on the keyboard.

C. Press the CTRL+TAB+1 key combination on the keyboard.

D. Press the CTRL+ALT+ARROW UP key combination on the keyboard.

Correct Answer: D

QUESTION 2

By default, a file or folder will receive its NTFS permissions from the parent folder. Which of the following does this describe?

A. Permission propagation

B. Single sign-on

C. Client-side virtualization

D. Proxy settings

E. Recovery image

F. Inheritance

Correct Answer: F

QUESTION 3

An administrator has advised against providing any information over the phone as a way to prevent against which of the following threats?

A. Session hijacking

B. Social engineering

C. Man-in-the-middle

D. Shoulder surfing

Correct Answer: B

QUESTION 4

A technician is attempting to upgrade a customer\\'s PC from Windows XP Professional to Windows 7 Professional x64. The system contains a late generation

Pentium 4 Processor with hyper-threading. The technician is having difficulty installing the operating system as it consistently errors out during setup.

Which of the following is MOST likely happening?

A. Pentium 4 HT processors are 64-bit compatible but do not support the x64 instruction set.

B. The BIOS needs to be configured to enable x64 support.

C. Windows XP can only be directly upgraded to Windows 7 Home Basic and Home Premium editions.

D. Pentium 4 HT processors are not 64-bit compatible.

Correct Answer: D

QUESTION 5

A company is looking to implement a simple security mechanism to prevent data loss in the event of misplaced company smartphones. Which of the following techniques, in combination, would provide this functionality? (Select TWO).

A. Synchronization of email, contacts, and calendar entries

B. Remote wipe

C. Remote radio disabling

D. Remote file backup

E. Auto password lock

Correct Answer: BE