



# 220-801<sup>Q&As</sup>

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### QUESTION 1

Which of the following connectors would MOST likely be used on a POTS line?

- A. BNC
- B. ST
- C. RJ-11
- D. RJ-45

Correct Answer: C

RJ-11 is an old cable technology that was used with old telephones at home known as POTS.  
[http://en.wikipedia.org/wiki/Plain\\_old\\_telephone\\_service](http://en.wikipedia.org/wiki/Plain_old_telephone_service)

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### QUESTION 2

On an ATX motherboard, the 4-pin auxiliary power connector provides which of the following?

- A. Additional power to onboard devices
- B. Additional power to PCIx peripheral cards
- C. Additional power to the South Bridge
- D. Additional power to the CPU voltage regulator

Correct Answer: D

Reference. <http://pcsupport.about.com/od/insidethepc/a/atx-pinout-4-pin-12v-psu.htm>

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### QUESTION 3

An older laptop does not have Wi-Fi capability but has some rectangular slots on its side. Which of the following is the port that would take a Wi-Fi card in this laptop?

- A. SODIMM
- B. PCMCIA
- C. SD
- D. Compact flash

Correct Answer: B

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### QUESTION 4



Which of the following technologies can be accessed through the DisplayPort? (Select TWO).

- A. USB
- B. SATA
- C. DVI
- D. FireWire
- E. HDMI

Correct Answer: CE

Reference. <http://www.tomshardware.com/forum/390436-33-hdmi-display-port-hdmi>

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#### QUESTION 5

After making repairs to a user's system, which of the following actions should a technician take?

- A. Close the case and wait for the customer to call again in the future
- B. Leave the case open in the event a similar issue arises
- C. Contact the customer a few days later to determine the state of repairs
- D. Wait to update service records until the repair is confirmed

Correct Answer: C

Call the customer after a week or so and get the update on the repairs. Ask the customer about the state of repairs and how is the system performing. Get insight into any problems consumer is facing.

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