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QUESTION 1

A user installed a new application that automatically starts each time the user logs in to a Windows 10 system. The user does not want this to happen and has asked for this setting to be changed. Which of the following tools would the technician MOST likely use to safely make this change?

- A. Registry Editor
- B. Task Manager
- C. Event Viewer
- D. Local Users and Groups

Correct Answer: B

The technician would most likely use the Task Manager tool to safely make this change. The Task Manager tool can be used to disable applications from starting automatically on Windows 10. The tool that a technician would most likely use to stop an application from automatically starting when a user logs in to a Windows 10 system is the Task Manager. The Task Manager can be used to view and manage processes, including those that are set to automatically start when a user logs in to the system.

QUESTION 2

A company wants to remove information from past users' hard drives in order to reuse the hard drives. Which of the following is the MOST secure method?

- A. Reinstalling Windows
- B. Performing a quick format
- C. Using disk-wiping software
- D. Deleting all files from command-line interface

Correct Answer: C

Using disk-wiping software is the most secure method for removing information from past users' hard drives in order to reuse the hard drives. Disk-wiping software can help to ensure that all data on the hard drive is completely erased and cannot be recovered.

QUESTION 3

Which of the following can be used to help recover a lost smartphone?

- A. Remote support software
- B. Locator application
- C. NFC enabled device
- D. GPS navigation software



Correct Answer: B

QUESTION 4

A company recently outsourced its night-shift cleaning service. A technician is concerned about having unsupervised contractors in the building. Which of the following security measures can be used to prevent the computers from being accessed? (Choose two.)

- A. Implementing data-at-rest encryption
- B. Disabling AutoRun
- C. Restricting user permissions
- D. Restricting log-in times
- E. Enabling a screen lock
- F. Disabling local administrator accounts

Correct Answer: CF

While the other options (A, B, D, and E) are important security measures in general, they may not directly address the concern of contractors accessing the computers during their cleaning duties. Data-at-rest encryption, disabling AutoRun, restricting log-in times, and enabling a screen lock are more focused on protecting data and controlling system behavior but may not specifically prevent unsupervised access to computers by contractors.

QUESTION 5

A user reports a PC is running slowly. The technician suspects it has a badly fragmented hard drive. Which of the following tools should the technician use?

- A. resmon.exe
- B. msconfig.extf
- C. dfrgui.exe
- D. msmf32.exe

Correct Answer: C

dfrgui.exe is a built-in tool in Windows that can be used to defragment a hard drive. Defragmenting a hard drive can improve its performance by rearranging the data on the hard drive so that files are stored in contiguous blocks, which can improve the speed at which the data can be read from the drive. When a hard drive is badly fragmented, it can cause the PC to run slowly as the computer has to work harder to access the scattered data. Therefore final answer is C.