



220-1102^{Q&As}

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QUESTION 1

Which of the following statements describes the purpose of scripting languages?

- A. To access the hardware of the computer it is running on
- B. To automate tasks and reduce the amount of manual labor
- C. To abstract the complexity of the computer system
- D. To compile the program into an executable file

Correct Answer: B

Scripting languages are used to write small to medium-sized programs that perform specific tasks. Some common uses of scripting languages are: automating repetitive processes, web development, system administration, data processing, multimedia and games, report generation, document and text processing, writing plugins and extensions for existing programs and applications¹. References: 1 What is Scripting Language?: Introduction, Types, Uses and Career ...(https://leverageedu.com/blog/scripting-language/)

QUESTION 2

A Windows administrator is creating user profiles that will include home directories and network printers for several new users. Which of the following is the MOST efficient way for the technician to complete this task?

- A. Access control
- B. Authentication application
- C. Group Policy
- D. Folder redirection

Correct Answer: C

This falls under the category of Group Policy, which is related to Access Control. in gpedit, you can find settings for networks and printers under Computer Configurations >Administrative Templates.

QUESTION 3

A systems administrator is creating a new document with a list of the websites that users are allowed to access. Which of the following types of documents is the administrator MOST likely creating?

- A. Access control list
- B. Acceptable use policy
- C. Incident report
- D. Standard operating procedure



Correct Answer: A

An access control list (ACL) is a list of permissions associated with a system resource (object), such as a website. An ACL specifies which users or system processes are granted access to objects, as well as what operations are allowed on

given objects. A systems administrator can create an ACL to define the list of websites that users are allowed to access.

References: Access-control list-Wikipedia (https://en.wikipedia.org/wiki/Access-control_list)

QUESTION 4

A technician is troubleshooting an issue with a computer that contains sensitive information. The technician determines the computer needs to be taken off site for repair. Which of the following should the technician do NEXT?

- A. Remove the HDD and then send the computer for repair.
- B. Check corporate policies for guidance.
- C. Delete the sensitive information before the computer leaves the building.
- D. Get authorization from the manager.

Correct Answer: D

The next step that the technician should do before taking the computer off site for repair is to get authorization from the manager. Getting authorization from the manager is important because it ensures that the technician has permission and approval to remove the computer from the premises and perform the repair work off site. Getting authorization from the manager can also help document and communicate the reason and duration of the repair and avoid any misunderstanding or conflict with the user or the organization. Removing the HDD and then sending the computer for repair may not be feasible or necessary if the issue is not related to the HDD or if the HDD contains essential data or software for the repair. Checking corporate policies for guidance may be a good step but it does not replace getting authorization from the manager who is responsible for the computer and its data. Deleting the sensitive information before the computer leaves the building may not be possible or advisable if the issue prevents access to the data or if the data is needed for troubleshooting or recovery purposes. References: CompTIA A+ Core 2 (220-1102) Certification Exam Objectives Version 4.0, Domain 5.1

QUESTION 5

A user's workstation is failing to load. An analyst inspects the workstation and sees a message that states there is no bootable device. Which of the following should the analyst do first?

- A. Reimage the machine back to factory defaults.
- B. Verify drive readability in the BIOS.
- C. Select safe mode when the machine begins booting.
- D. Boot to a Linux live image.

Correct Answer: B



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