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QUESTION 1

Which of the following OS features is unique to Windows 7?

- A. Action Center
- B. Automatic Updates
- C. Add/Remove Programs
- D. Tablet PC Settings

Correct Answer: A

QUESTION 2

A technician is replacing a processor in a workstation. After installation, the workstation starts up and immediately shuts down; the technician tries to start the workstation several more times and gets the same result. Which of the following is the cause of this issue?

- A. The workstation is not plugged in.
- B. The thermal paste was not applied.
- C. The memory was not installed properly.
- D. The L2 cache was not cleared.

Correct Answer: B

QUESTION 3

A technician has been tasked with installing a workstation that will be used for point-of-sale transactions. The point-of-sale system will process credit cards and loyalty cards. Which of the following encryption technologies should be used to secure the workstation in case of theft?

- A. Data-in-transit encryption
- B. File encryption
- C. USB drive encryption
- D. Disk encryption

Correct Answer: D

Disk encryption should be used to secure the workstation in case of theft. Disk encryption can help to protect data on the hard drive by encrypting it so that it cannot be accessed without the correct encryption key.



QUESTION 4

Which of the following would MOST likely be deployed to enhance physical security for a building? (Select TWO).

- A. Multifactor authentication
- B. Badge reader
- C. Personal identification number
- D. Firewall
- E. Motion sensor
- F. Soft token

Correct Answer: BE

Badge reader and motion sensor are devices that can be deployed to enhance physical security for a building. A badge reader is a device that scans and verifies an identification card or tag that grants access to authorized personnel only. A badge reader can help prevent unauthorized entry or intrusion into a building or a restricted area. A motion sensor is a device that detects movement and triggers an alarm or an action when motion is detected. A motion sensor can help deter or alert potential intruders or trespassers in a building or an area. Multifactor authentication is a method of verifying identity using two or more factors, such as something you know, something you have or something you are. Multifactor authentication is not a device that can be deployed to enhance physical security for a building but a technique that can be used to enhance logical security for systems or services. Personal identification number is a numeric code that can be used as part of authentication or access control. Personal identification number is not a device that can be deployed to enhance physical security for a building but an example of something you know factor in multifactor authentication. Firewall is a device or software that filters network traffic based on rules and policies. Firewall is not a device that can be deployed to enhance physical security for a building but a device that can be used to enhance network security for systems or services. Soft token is an application or software that generates one-time passwords or codes for authentication purposes. Soft token is not a device that can be deployed to enhance physical security for a building but an example of something you have factor in multifactor authentication. References: CompTIA A+ Core 2 (220-1002) Certification Exam Objectives Version 4.0, Domain 3.3

QUESTION 5

A user reports that text on the screen is too small. The user would like to make the text larger and easier to see. Which of the following is the BEST way for the user to increase the size of text, applications, and other items using the Windows 10 Settings tool?

- A. Open Settings select Devices, select Display, and change the display resolution to a lower resolution option
- B. Open Settings, select System, select Display, and change the display resolution to a lower resolution option.
- C. Open Settings Select System, select Display, and change the Scale and layout setting to a higher percentage.
- D. Open Settings select Personalization, select Display and change the Scale and layout setting to a higher percentage

Correct Answer: C

Open Settings, select System, select Display, and change the Scale and layout setting to a higher percentage¹²³
Reference: 4. How to Increase the Text Size on Your Computer. Retrieved from <https://www.laptopmag.com/articles/increase-text-size-computer> 5. How to Change the Size of Text in Windows 10. Retrieved from [https:// www.howtogeek.com/370055/how-to-change-the-size-of-text-in-windows-10/](https://www.howtogeek.com/370055/how-to-change-the-size-of-text-in-windows-10/) 6. Change the size



of text in Windows. Retrieved from <https://support.microsoft.com/en-us/windows/change-the-size-of-text-in-windows-1d5830c3-eee3-8eaa-836babcc37d99b9a>

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