220-1101^{Q&As}

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QUESTION 1

A user reports that a laptop is not connecting to the corporate wireless network. A technician confirms a with a smartphone that the corporate wireless network is available and can be accessed. the technician observes that the Ethernet connection to the corporate network is working. The technician disconnects the Ethernet cable.

Which of the following should the technician do NEXT to troubleshoot this problem?

A. Confirm that the laptop wireless card is turned on.

B. Confirm that the laptop is in range for the access point.

C. Confirm that the correct wireless network is selected.

D. Confirm the user\\'s network login ID and password.

Correct Answer: A

QUESTION 2

To control costs a company provides a limited number or users with company phones One of these users opens a support ticket because the phone no longer allows internet Drowsing over a cellular connection The user acknowledges that the phone worked before the user\\'s child streamed several movies using the device

Which of the following describes why the phone cannot browse the Internet?

A. The child accidentally connected to a neighbor\\'s WLAN

B. The company\\'s group policy disabled the device

C. The device has a data cap and has reached that limit

D. The device\\'s plan has been unpaid

Correct Answer: C

It is common for companies to place a data cap on the devices they provide to their employees, to control costs. If a user has exceeded the data cap, the phone may no longer allow internet browsing over a cellular connection. This is usually because the cellular data usage has exceeded the allotted amount for the particular plan the device is on, and the service provider has temporarily suspended the data connection. It is unlikely that the child accidentally connected to a neighbor\\'s WLAN because this would not affect the cellular data connection. Similarly, it is unlikely that the company\\'s group policy has disabled the device, as this would likely affect all devices under the same policy. If the device\\'s plan has been unpaid, the service provider would likely temporarily suspend all services, not just the cellular data connection. Reference: CompTIA A+ Core 1 uide, page 329.

QUESTION 3

A business owner wants to provide security to laptop users with the ability to charge their devices, access corporate LAN resources, and allow for a variety of their removable hardware.

Which of the following devices would BEST meet the owner\\'s needs?

A. Docking station

B. Port replicator

C. Thunderbolt

D. USB hub

Correct Answer: A

QUESTION 4

A customer\'s workstation will not boot A technician runs diagnostics on the system and discovers it is set up in a RAID 0 configuration, and a single SATA hard drive failed. The system was set up for Performance. Once repaired the customer request redundancy be built into the system and an increase in performance. Which of the following describes how the technician should set up the new RAID configuration?

A. RAID 1 configuration that will utilize new SSD.

B. RAID 2 configuration that will allow the loss of a hard drive without failure.

C. RAID 6 configuration that will allow the loss of two hard drives without failure.

D. RAID 10 configuration utilizing HDD

Correct Answer: D

QUESTION 5

A technician needs to install a printer on the network. Which of the following must the technician configure? (Choose three.)

A. PCL

B. Dots per inch

C. Gateway

D. Subnet mask

E. MAC address

F. IMEI

G. IP address

H. Drivers

Correct Answer: CDG

When installing a printer on a network, the technician needs to configure the network settings, which include the IP address, subnet mask, and gateway. These settings are used to ensure that the printer can communicate with other devices on the network. When installing a printer on a network, the technician must configure the network settings of the

printer to ensure that it can communicate with other devices on the network. This includes configuring the gateway, subnet mask and IP address of the printer. The gateway is the device that connects the local network to other networks or the Internet. The subnet mask is used to determine which part of an IP address represents the network and which part represents individual hosts on that network. The IP address is a unique identifier for each device on a network.

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