



# 220-1002<sup>Q&As</sup>

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### QUESTION 1

A contract technician is working on a network printer when a print job starts and completes. The technician notices it is a spreadsheet that appears to be an annual salary report. Which of the following actions should the technician take?

- A. Continue to work on the assigned task
- B. Take the print job to the office manager
- C. Remove the print job from the output tray
- D. Disconnect the printer from the network to prevent further print jobs

Correct Answer: B

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### QUESTION 2

An office building lost power, and the generator started up. Users on several floors have reported their machines will not start, even though the generator is running. A technician works to divert power from other floors until all users are able to work.

Which of the following is the BEST solution for the technician to recommend?

- A. Add more redundancy to the power cabling
- B. Purchase more battery backups for individual users
- C. Implement desktop virtualization
- D. Increase the capacity of the backup generator

Correct Answer: D

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### QUESTION 3

A security team is auditing a company's network logs and notices that a USB drive was previously inserted into several of the servers. Many login attempts were then successfully performed using common login information.

Which of the following actions should be taken to close the vulnerability? (Select two.)

- A. Disable guest account
- B. Remove admin permissions
- C. Modify AutoRun settings
- D. Change default credentials
- E. Run OS security updates
- F. Install a software firewall



Correct Answer: AC

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#### QUESTION 4

Which of the following security measure would MOST likely use RFID?

- A. Control roster
- B. Biometric lock
- C. Badge reader
- D. Hardware token

Correct Answer: A

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#### QUESTION 5

Which of the following is the MOST cost-effective option to protect computers and peripherals from damage caused by power fluctuations?

- A. Generator
- B. Battery backup
- C. Surge suppressor
- D. Line conditioner

Correct Answer: C

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