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Oracle Utilities Customer Cloud Service 2019 Implementation Essentials

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QUESTION 1

When the source of a Financial Transaction is canceled, what does it result in?

- A. The source Financial Transaction is deleted and a new reversal Financial Transaction is created.
- B. A new reversal Financial Transaction is created.
- C. The source Financial Transaction status is changed to "Canceled".
- D. The source Financial Transaction is deleted.
- E. No change occurs.

Correct Answer: A

QUESTION 2

Which three statements are correct for Adjustment Types? (Choose three.)

- A. They can default an Adjustment Amount to adjustments.
- B. They control how adjustments appear on bills.
- C. They control whether a rate is to be called to calculate an adjustment amount.
- D. They control the valid Service Agreement Types that adjustments can be linked to.
- E. They control the valid Adjustment Profiles that adjustment types can belong to.

Correct Answer: BCD

QUESTION 3

How many Tenders can a Payment Event have?

- A. one Tender per Payment Event
- B. one Tender for each account the payment is applied to
- C. one Tender for each form of Payment submitted
- D. no Tenders for Payment Events, only Payment Segments
- E. no Tenders for Payment Events, only Payments

Correct Answer: C

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18367_V2_01.pdf (103)



QUESTION 4

Which three statements are true about usage subscriptions? (Choose three.)

- A. A usage subscription can have either parent or child service points.
- B. A usage subscription can be configured to include only a portion of a service point usage.
- C. A usage subscription can have many service points.
- D. Usage subscriptions are always related to an account.
- E. A usage subscription can have only one service point.

Correct Answer: ACD

Reference: https://docs.oracle.com/cd/E38983_04/PDF/MDM_Configuration_Guide_v2_1_0_3.pdf (227)

QUESTION 5

The base package usage transaction business object is represented by D2-UsageTransaction. The usage calculation engine or process drives the specifics of the usage to be calculated on this business object.

Based on this, which three configuration areas will have an impact on the usage calculation process? (Choose three.)

- A. VEE rule
- B. TOU map
- C. Usage Rule
- D. Factor Override

Correct Answer: BCD

Reference: https://docs.oracle.com/cd/E38983_04/PDF/MDM_Configuration_Guide_v2_1_0_3.pdf

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