



1Z0-996^{Q&As}

Oracle Utilities Customer Cloud Service 2019 Implementation Essentials

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QUESTION 1

Which entity defines the type of collection process to start based on age of debt, amount of debt, and type of customer?

- A. Debt Class
- B. Customer Class
- C. Collection Class Control
- D. Collection Class
- E. Collection Process Template

Correct Answer: A

Reference: https://docs.oracle.com/cd/E28945_01/4.3%20Collect%20Revenue/CCandB%20URM%204.3.2.1.pdf

QUESTION 2

Which two plug-in spots can call the rating functionality using base package-supplied algorithm types? (Choose two.)

- A. Adjustment Type - Adjustment FT Creation
- B. Billable Charge Template
- C. Bill Segment Type - Bill Segment Create
- D. Adjustment Type - Generate
- E. Bill Segment Type - Bill Segment FT Creation

Correct Answer: AE

QUESTION 3

Throughout its lifecycle, an asset's disposition changes as it is moved between locations and service statuses.

Which are valid asset dispositions?

- A. Receiving; Installed; Storage; Retired
- B. In Receipt; In Field; In Stores; Retired
- C. In Receipt; Installed; In Stores; Retired
- D. Receiving; In Field; Storage; Retired

Correct Answer: B



QUESTION 4

How do you ensure that specific Validation, Editing, and Estimation (VEE) rules are applied to estimated measurements?

- A. by adding the VEE Group to the Device Configuration Type
- B. by adding the estimation rules to the Manual Override VEE Group to the Measuring Component Type
- C. by adding the VEE Group to the Device Type
- D. by adding the VEE Group as the Fallback VEE Group for the appropriate VEE role

Correct Answer: B

QUESTION 5

When a customer has a specific price for a defined quantity which is different to other customers, where is this specific price for the related Bill Factor defined?

- A. Bill Factor Characteristic
- B. Bill Factor Value
- C. Service Agreement - Contract Value
- D. Calculation Rule
- E. Account Characteristic

Correct Answer: C

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