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Oracle Utilities Customer Cloud Service 2019 Implementation Essentials

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QUESTION 1

Measuring components are either subtractive or consumptive. Which statement correctly describes these two concepts?

- A. Subtractive measuring components are associated only with water service, whereas consumptive measuring components are for gas and electric services.
- B. Subtractive measuring components are used to measure demand, whereas consumptive measuring components are used to measure how much was consumed since the previous reading.
- C. Subtractive measuring components are associated with deductive meters, whereas consumptive measuring components are not.
- D. A subtractive measuring component's consumption for a given period of time is the end measurement minus the start measurement. A consumptive measuring component's consumption is simply the measurement itself, and represents the consumption for the period of time since the previous measurement was taken.

Correct Answer: B

Reference: https://docs.oracle.com/cd/E91711_01/PDF/MDM-SGG_Business_User_Guide_v2_2_0_2.pdf

QUESTION 2

If a customer makes a payment for more than what is due for the account, which entity contains the logic for how this overpayment should be handled?

- A. Tender Type
- B. Installation Options
- C. Customer Class
- D. Pay Segment Type
- E. Service Agreement Type

Correct Answer: BCE

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18368_V1_01.pdf

QUESTION 3

A Service Order Orchestrator determines the steps required to complete the service.

As an example, based on the state of the service point, what does the Enable Service Orchestrator determine the actions for?

- A. Create a Device Configuration; Install a Device; Turn on the Device



- B. Connect the Service Point; Install a Device; Create a Usage Subscription
- C. Create a Service Point; Install a Device; Turn on the Device
- D. Connect the Service Point; Install a Device; Turn on the Device

Correct Answer: C

QUESTION 4

There has been a meter exchange at a service point in the past year.

How many installation events exist for the service point for the past year?

- A. Two
- B. One
- C. Four
- D. None
- E. Three

Correct Answer: B

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18368_V2_01.pdf

QUESTION 5

On which three entities can proration be disabled? (Choose three.)

- A. Calculation Rule Business Object
- B. Bill Factor
- C. Calculation Rule
- D. Rate Version Calculation Group
- E. Rate Schedule

Correct Answer: ADE

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