



Oracle Utilities Customer Cloud Service 2019 Implementation Essentials

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# **QUESTION 1**

How many service agreements are linked to a severance process?

- A. all service agreements that are connected to the initiating overdue process
- B. one
- C. any number defined by the business user
- D. zero accounts are linked to severance processes
- E. all service agreements that are connected to the initiating collection process

Correct Answer: C

#### **QUESTION 2**

Your implementation requires an installation of two types of devices:

1.

**Electric Smart Meter** 

2.

Gas Manual Meter

Which two Device Type attributes are required to identify these device types? (Choose two.)

- A. Device Business Object
- B. Service Type
- C. Valid Measuring Component Types
- D. Manufacturer
- E. Serial Number

Correct Answer: BC

#### **QUESTION 3**

How many bill segment-related financial transactions do Payment Arrangements have?

A. depends on the number of bills that will contain the customer\\'s payment arrangement details

B. one

C. depends on the number of payments that are part of the payment arrangement



- D. unlimited
- E. none

Correct Answer: B

Reference: https://docs.oracle.com/cd/E63856\_01/4.2%20Manage%20Device%20Measurements%20and %20Bill%20Customers/4.2.2.12%20CCB.v2.4.Manage%20Payment%20Arrangement%20Charges.pdf

(14)

### **QUESTION 4**

How should you configure the derived values that are relevant for a device?

A. Configure the derived values on the Measuring Component for the measuring components to be defined on the device.

B. Configure the derived values on the Measuring Component Type for the measuring components to be defined on the device.

C. Configure the derived values on the Device Type for the derived values to be defined on the device.

D. Configure the derived values on the Final Measurement Type for the measuring components to be defined on the device.

Correct Answer: D

## **QUESTION 5**

A Service Order Orchestrator determines the steps required to complete the service.

As an example, based on the state of the service point, what does the Enable Service Orchestrator determine the actions for?

- A. Create a Device Configuration; Install a Device; Turn on the Device
- B. Connect the Service Point; Install a Device; Create a Usage Subscription
- C. Create a Service Point; Install a Device; Turn on the Device
- D. Connect the Service Point; Install a Device; Turn on the Device

Correct Answer: C

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