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Oracle Utilities Customer Cloud Service 2022 Implementation
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QUESTION 1

Which three statements are true about usage subscriptions? (Choose three.)

- A. A usage subscription can have either parent or child service points.
- B. A usage subscription can be configured to include only a portion of a service point usage.
- C. A usage subscription can have many service points.
- D. Usage subscriptions are always related to an account.
- E. A usage subscription can have only one service point.

Correct Answer: ACD

Reference: https://docs.oracle.com/cd/E38983_04/PDF/MDM_Configuration_Guide_v2_1_0_3.pdf (227)

QUESTION 2

When a service agreement is created, it is based on a template called the Service Agreement Type (SA Type) and values may be defaulted from a Start Option. Which three attributes can get defaulted from a Start Option? (Choose three.)

- A. Terms and Conditions
- B. Service to be billed
- C. Contract Quantities
- D. CIS Division
- E. Rate

Correct Answer: ABC

QUESTION 3

Which four statements correctly describe what a Service Agreement Type controls? (Choose four.)

- A. It controls the Late Payment Charge Calculation Method.
- B. It controls the Service Type to be billed.
- C. It controls the valid Rates that can be applied to the service agreement type.
- D. It controls debt age.
- E. It controls where the bill is to be sent.

Correct Answer: ABCD



QUESTION 4

Which statement is true about specifications?

- A. Specifications include the inspection history of an asset.
- B. Specifications apply only to assets and not to components.
- C. Specifications can include peer specifications.
- D. A single specification can only be used on one asset.

Correct Answer: D

QUESTION 5

How many bill segment-related financial transactions do Payment Arrangements have?

- A. depends on the number of bills that will contain the customer's payment arrangement details
- B. one
- C. depends on the number of payments that are part of the payment arrangement
- D. unlimited
- E. none

Correct Answer: B

Reference: https://docs.oracle.com/cd/E63856_01/4.2%20Manage%20Device%20Measurements%20and%20Bill%20Customers/4.2.2.12%20CCB.v2.4.Manage%20Payment%20Arrangement%20Charges.pdf (14)

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