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Oracle Utilities Customer Cloud Service 2022 Implementation
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QUESTION 1

How many service agreements are linked to a severance process?

- A. all service agreements that are connected to the initiating overdue process
- B. one
- C. any number defined by the business user
- D. zero - accounts are linked to severance processes
- E. all service agreements that are connected to the initiating collection process

Correct Answer: C

QUESTION 2

Usage transactions can contain date breaks. Which is used to supply date breaks?

- A. the Deferred Monitor Calculation Algorithm
- B. the Usage Subscription Type
- C. the requesting system or user input
- D. the Usage Subscription BO

Correct Answer: B

QUESTION 3

How should you configure the derived values that are relevant for a device?

- A. Configure the derived values on the Measuring Component for the measuring components to be defined on the device.
- B. Configure the derived values on the Measuring Component Type for the measuring components to be defined on the device.
- C. Configure the derived values on the Device Type for the derived values to be defined on the device.
- D. Configure the derived values on the Final Measurement Type for the measuring components to be defined on the device.

Correct Answer: D

QUESTION 4



Which entity defines the type of collection process to start based on age of debt, amount of debt, and type of customer?

- A. Debt Class
- B. Customer Class
- C. Collection Class Control
- D. Collection Class
- E. Collection Process Template

Correct Answer: A

Reference: https://docs.oracle.com/cd/E28945_01/4.3%20Collect%20Revenue/CCandB%20URM%204.3.2.1.pdf

QUESTION 5

Which three statements are true about usage subscriptions? (Choose three.)

- A. A usage subscription can have either parent or child service points.
- B. A usage subscription can be configured to include only a portion of a service point usage.
- C. A usage subscription can have many service points.
- D. Usage subscriptions are always related to an account.
- E. A usage subscription can have only one service point.

Correct Answer: ACD

Reference: https://docs.oracle.com/cd/E38983_04/PDF/MDM_Configuration_Guide_v2_1_0_3.pdf (227)

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