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Oracle Utilities Customer Cloud Service 2021 Implementation Essentials

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QUESTION 1

What can cause a bill segment to have multiple bill calculation headers?

- A. multiple Rate Version Calculation Group
- B. multiple Scheduled Read Dates covered by the bill period
- C. proration at Bill Factor level
- D. multiple service agreements being covered by a bill segment
- E. proration at Calculation Rules level

Correct Answer: C

QUESTION 2

How many bill segment-related financial transactions do pay plans have?

- A. depends on the number of payments that is part of the pay plan
- B. one
- C. depends on the number of bills that will contain the customer's pay plan commitments
- D. none
- E. unlimited

Correct Answer: C

QUESTION 3

When configuring the Get Scalar Details usage rule, which three attributes can be defined to retrieve scalar values? (Choose three.)

- A. Unit of Measure
- B. Device ID
- C. Service Quantity Identifier
- D. Time of Use
- E. Service Point ID

Correct Answer: BDE



QUESTION 4

Which three are important Account concepts that must always be followed? (Choose three.)

- A. Accounts expire when there are no active contracts.
- B. An Account can only reference one and only one person at one time.
- C. Every Account has a unique, system-assigned Account ID.
- D. Bills are produced for an account and are sent to the account persons.
- E. An Account references one or more persons.

Correct Answer: BCD

QUESTION 5

Which statement is true about specifications?

- A. Specifications include the inspection history of an asset.
- B. Specifications apply only to assets and not to components.
- C. Specifications can include peer specifications.
- D. A single specification can only be used on one asset.

Correct Answer: D

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