1Z0-996-21^{Q&As}

Oracle Utilities Customer Cloud Service 2021 Implementation Essentials

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QUESTION 1

If a customer makes a payment for more than what is due for the account, which entity contains the logic for how this overpayment should be handled?

A. Tender Type

B. Installation Options

C. Customer Class

D. Pay Segment Type

E. Service Agreement Type

Correct Answer: BCE

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18368_V1_01.pdf

QUESTION 2

Which describes derived values and their relationship with Final Measurements?

A. Final Measurements can have multiple derived values, which represent other values for the same Final Measurement Date/Time.

B. Derived values can have multiple Final Measurements, which represent other values for the same Initial Measurement Date/Time.

C. Final Measurements can have one derived value, which represents an alternative for the same Final Measurement Date/Time.

D. Final Measurements can have one derived value, which represents the Initial Measurement for the same Final Measurement Date/Time.

Correct Answer: D

QUESTION 3

Your implementation requires an installation of two types of devices:

1.

 Electric Smart Meter

2.

 Gas Manual Meter

Which two Device Type attributes are required to identify these device types? (Choose two.)

A. Device Business Object

B. Service Type

C. Valid Measuring Component Types

D. Manufacturer

E. Serial Number

Correct Answer: BC

QUESTION 4

Which relationship must be established with an external system or a service provider before creating bill determinants?

A. Usage Transaction

B. Usage Rule

C. Usage Subscription

D. Usage Factor

Correct Answer: C

Reference: https://docs.oracle.com/cd/E41155_03/library/CCB-MDM_Implementation_Guide_v12.1.pdf

QUESTION 5

What happens when a device\\'s measuring components are reconfigured (a new measuring component will be read) at a service point?

A. A device with a new configuration type is created.

B. The original installation event is updated with the "removal" (expire old device configuration).

C. A device with a new configuration type is created. Moreover, a new installation event is created to `install" (new device configuration).

D. The original installation event is updated with the "removal" (expire old device configuration) and a new installation event is created to "install" (new device configuration).

E. A new installation event is created to "install" (new device configuration).

Correct Answer: D