



1Z0-996-21^{Q&As}

Oracle Utilities Customer Cloud Service 2021 Implementation Essentials

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QUESTION 1

Which two are "Are SP and Device Ready?" state algorithms for Enable Service? (Choose two.)

- A. Customer Device Compatibility Check
- B. Create Service Point
- C. Check for Measurement
- D. Create Usage Subscription
- E. Start Service Agreement

Correct Answer: AC

Reference: https://docs.oracle.com/cd/E63094_01/PDF/SGG_SOM_Configuration_Guide_v2_1_0_3.pdf

(17 and 21)

QUESTION 2

Which option correctly describes the high-level process from loading measurements through calculating usage?

- A. 1. Load Initial Measurements
- 2. Validate, edit, and estimate Initial Measurements
- 3. Create Final Measurements
- 4. Update Initial Measurements
- B. 1. Load Initial Measurements
- 2. Verify, evaluate, and enter Initial Measurements
- 3. Create Final Measurements
- 4. Calculate Usage
- C. 1. Load Initial Measurements



2.

Validate, evaluate, and estimate Initial Measurements

3.

Update Initial Measurements

4.

Calculate Usage

D. 1. Load Initial Measurements

2.

Validate, edit, and estimate Initial Measurements

3.

Create Final Measurements

4.

Calculate Usage

Correct Answer: B

QUESTION 3

In addition to sets of procedures, and careful handling instructions for hazardous or delicate materials, what can Specifications include to provide information about assets or other entities?

A. Attributes

B. Specifications

C. Rules D. Conditions

Correct Answer: B

QUESTION 4

What happens when a device's measuring components are reconfigured (a new measuring component will be read) at a service point?

A. A device with a new configuration type is created.

B. The original installation event is updated with the "removal" (expire old device configuration).

C. A device with a new configuration type is created. Moreover, a new installation event is created to "install" (new device configuration).



D. The original installation event is updated with the "removal" (expire old device configuration) and a new installation event is created to "install" (new device configuration).

E. A new installation event is created to "install" (new device configuration).

Correct Answer: D

QUESTION 5

When a customer has a specific price for a defined quantity which is different to other customers, where is this specific price for the related Bill Factor defined?

A. Bill Factor Characteristic

B. Bill Factor Value

C. Service Agreement - Contract Value

D. Calculation Rule

E. Account Characteristic

Correct Answer: C

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