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Oracle Utilities Customer Cloud Service 2021 Implementation Essentials

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QUESTION 1

Which four statements correctly describe what a Service Agreement Type controls? (Choose four.)

- A. It controls the Late Payment Charge Calculation Method.
- B. It controls the Service Type to be billed.
- C. It controls the valid Rates that can be applied to the service agreement type.
- D. It controls debt age.
- E. It controls where the bill is to be sent.

Correct Answer: ABCD

QUESTION 2

In addition to sets of procedures, and careful handling instructions for hazardous or delicate materials, what can Specifications include to provide information about assets or other entities?

- A. Attributes
- B. Specifications
- C. Rules D. Conditions

Correct Answer: B

QUESTION 3

How many devices can be installed at a service point at an instance in time?

- A. exactly one device
- B. up to three devices
- C. one for each service type
- D. one for each measuring component

Correct Answer: A

Reference: https://docs.oracle.com/cd/E80256_01/PDF/MDM-SGG_Business_User_Guide_v2_2_0_0.pdf

QUESTION 4

New: An electric utility is starting an Advanced Meter Infrastructure (AMI) roll-out for their residential customers. The initial plan is to roll out devices from their manufacturer with potentially three different device models. The customer has



not decided what head-end systems they will use to communicate with these devices. Based on the customer's initial roll-out strategy, the devices will have to be configured consistently to support existing tariffs for billing.

Which is a valid consideration to determine the setup of device type administrative data for this implementation?

- A. billing usage rules
- B. the model number
- C. the device's date of manufacturer
- D. valid head-end systems, valid device configuration types, and the electricity service type

Correct Answer: C

QUESTION 5

A Service Order Orchestrator determines the steps required to complete the service.

As an example, based on the state of the service point, what does the Enable Service Orchestrator determine the actions for?

- A. Create a Device Configuration; Install a Device; Turn on the Device
- B. Connect the Service Point; Install a Device; Create a Usage Subscription
- C. Create a Service Point; Install a Device; Turn on the Device
- D. Connect the Service Point; Install a Device; Turn on the Device

Correct Answer: C

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