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Oracle Utilities Customer Cloud Service 2020 Implementation Essentials

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QUESTION 1

When you cancel a payment, what will the system automatically do?

- A. generate a new Financial Transaction to reverse the original Financial Transaction
- B. cancel all tenders associated with the payment
- C. impact the credit rating
- D. charge a NSF Fee for the payment cancellation

Correct Answer: D

QUESTION 2

Which relationship must be established with an external system or a service provider before creating bill determinants?

- A. Usage Transaction
- B. Usage Rule
- C. Usage Subscription
- D. Usage Factor

Correct Answer: C

Reference: https://docs.oracle.com/cd/E41155_03/library/CCB-MDM_Implementation_Guide_v12.1.pdf

QUESTION 3

On which three entities can proration be disabled? (Choose three.)

- A. Calculation Rule Business Object
- B. Bill Factor
- C. Calculation Rule
- D. Rate Version Calculation Group
- E. Rate Schedule

Correct Answer: ADE

QUESTION 4

What can cause a bill segment to have multiple bill calculation headers?



- A. multiple Rate Version Calculation Group
- B. multiple Scheduled Read Dates covered by the bill period
- C. proration at Bill Factor level
- D. multiple service agreements being covered by a bill segment
- E. proration at Calculation Rules level

Correct Answer: C

QUESTION 5

Which usage rule would be used to retrieve scalar measurements and convert the total from one unit of measure to another?

- A. Get Scalar Details and Math
- B. Get Scalar Details and Apply Formula
- C. A custom set of usage rules must be written.
- D. Get Scalar Details and Axis Conversion

Correct Answer: D

Reference: https://docs.oracle.com/cd/E18729_01/pdf/E18187_01.pdf

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