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Oracle Utilities Customer Cloud Service 2020 Implementation Essentials

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QUESTION 1

Which three statements are true about initial measurements, final measurements, and usage? (Choose three.)

A. Usage is a synonym for bill determinants.

B. The initial measurement data can be optionally stored in Raw format.

C. A service point can have more than one initial measurement for the same period, but only one final measurement.

D. Final measurements can be directly edited or updated by users or by automated processes as required.

E. Usage is loaded in the application to generate final measurements.

Correct Answer: CDE

QUESTION 2

Your implementation requires an installation of two types of devices:

1.

Electric Smart Meter

2.

Gas Manual Meter

Which two Device Type attributes are required to identify these device types? (Choose two.)

A. Device Business Object

B. Service Type

C. Valid Measuring Component Types

D. Manufacturer

E. Serial Number

Correct Answer: BC

QUESTION 3

You are configuring a VEE group to include rules to be executed when loading the initial measurement data (IMD).

What is the VEE group directly associated with?

A. Device Type and Measuring Component Type

B. Measuring Component Type

C. Device Type

D. Usage Type

E. Device Configuration Type

Correct Answer: E

Reference: https://docs.oracle.com/cd/E38983_04/PDF/MDM_Configuration_Guide_v2_1_0_3.pdf (151 152)

QUESTION 4

What correctly describes the order in which algorithms, if plugged in, are executed when a bill changes from the "Pending" state to the "Complete" state?

A. Service Agreement Type - Pre-Bill Completion; Service Agreement Type - Bill Completion; Customer Class - Pre-Bill Completion; Customer Class - Bill Completion; Customer Class - Post-Bill Completion

B. Customer Class - Pre-Bill Completion; Customer Class - Bill Completion; Service Agreement Type Pre-Bill Completion; Service Agreement Type - Post-Bill Completion

C. Customer Class - Pre-Bill Completion; Service Agreement Type - Pre-Bill Completion; Customer Class

- Bill Completion; Service Agreement Type - Bill Completion; Customer Class - Post-Bill Completion

D. Service Agreement Type - Pre-Bill Completion; Customer Class - Pre-Bill Completion; Service Agreement Type - Bill Completion; Customer Class - Bill Completion; Customer Class - Post-Bill Completion

E. Service Agreement Type - Pre-Bill Completion; Customer Class - Pre-Bill Completion; Service Agreement Type - Bill Completion; Customer Class - Bill Completion; Service Agreement Type - Post-Bill Completion; Customer Class - Post-Bill Completion

Correct Answer: D

QUESTION 5

Which three statements are true in relation to a Payment Arrangement Request? (Choose three.)

A. examines the Account\\'s eligibility for Payment Arrangement

B. ensures creation of either Pay Plan or Payment Arrangement

C. creates the Payment Arrangement Service Agreement

D. calculates delinquent amount for Service Agreements eligible for Payment Arrangement

E. determines if the Payment Arrangement Request requires approval

Correct Answer: ACE