



# 1Z0-996-20<sup>Q&As</sup>

Oracle Utilities Customer Cloud Service 2020 Implementation Essentials

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### QUESTION 1

What contains the details of how a bill was calculated and how it will be printed on a bill?

- A. Calculation Rules
- B. Rate Schedule
- C. Service Agreement
- D. Bill Segments
- E. Bill

Correct Answer: D

Reference: [https://docs.oracle.com/cd/E73180\\_01/PDF/4.2.2.2%20CCB.v2.5.Manage%20Meter%20Charges.pdf](https://docs.oracle.com/cd/E73180_01/PDF/4.2.2.2%20CCB.v2.5.Manage%20Meter%20Charges.pdf)

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### QUESTION 2

Which three initial measurement data (IMD) exception categories are available when you execute VEE rules? (Choose three.)

- A. Issue
- B. Terminate
- C. Low
- D. Information
- E. Complete

Correct Answer: ABD

Reference: [https://docs.oracle.com/cd/E18729\\_01/pdf/E18187\\_01.pdf](https://docs.oracle.com/cd/E18729_01/pdf/E18187_01.pdf) (32)

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### QUESTION 3

Which configuration steps are required to derive loss-adjusted kWh on a measuring component based on a loss factor value related to a service point?

A. Configure a Service Point Characteristic Type and derivation algorithm, and then associate the algorithm to the Measuring Component Type and the characteristic value to the service point.

B. Configure an SQL and the derivation algorithm, and then associate the algorithm to the Measuring

Component Type and SQL to the service point.

C. Configure a factor and derivation algorithm, and then associate the factor to the Measuring Component Type and the derivation algorithm to the service point.



D. Configure a factor and derivation algorithm, and then associate both to the Measuring Component Type and service point.

E. Configure a Service Point Characteristic Type, factor, derivation algorithm, and Service Quantity Identifier (SQI), and then associate the SQI and derivation algorithm to the Measuring Component Type and the characteristic value to the service point.

Correct Answer: B

#### QUESTION 4

Which three statements are true about usage subscriptions? (Choose three.)

- A. A usage subscription can have either parent or child service points.
- B. A usage subscription can be configured to include only a portion of a service point usage.
- C. A usage subscription can have many service points.
- D. Usage subscriptions are always related to an account.
- E. A usage subscription can have only one service point.

Correct Answer: ACD

Reference: [https://docs.oracle.com/cd/E38983\\_04/PDF/MDM\\_Configuration\\_Guide\\_v2\\_1\\_0\\_3.pdf](https://docs.oracle.com/cd/E38983_04/PDF/MDM_Configuration_Guide_v2_1_0_3.pdf) (227)

#### QUESTION 5

What correctly describes the order in which algorithms, if plugged in, are executed when a bill changes from the "Pending" state to the "Complete" state?

- A. Service Agreement Type - Pre-Bill Completion; Service Agreement Type - Bill Completion; Customer Class - Pre-Bill Completion; Customer Class - Bill Completion; Customer Class - Post-Bill Completion
- B. Customer Class - Pre-Bill Completion; Customer Class - Bill Completion; Service Agreement Type Pre-Bill Completion; Service Agreement Type - Post-Bill Completion
- C. Customer Class - Pre-Bill Completion; Service Agreement Type - Pre-Bill Completion; Customer Class - Bill Completion; Service Agreement Type - Bill Completion; Customer Class - Post-Bill Completion
- D. Service Agreement Type - Pre-Bill Completion; Customer Class - Pre-Bill Completion; Service Agreement Type - Bill Completion; Customer Class - Bill Completion; Customer Class - Post-Bill Completion
- E. Service Agreement Type - Pre-Bill Completion; Customer Class - Pre-Bill Completion; Service Agreement Type - Bill Completion; Customer Class - Bill Completion; Service Agreement Type - Post-Bill Completion; Customer Class - Post-Bill Completion

Correct Answer: D



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