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Oracle Utilities Customer Care and Billing 2 Essentials

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QUESTION 1

How are To Do Entries considered to be related to other To Do Entries on the Current To Do Zone?

A. They reference at least one common drill key reference.

B. They reference at least two common drill key references.

C. They reference at least one common foreign key characteristic.

D. They reference at least two common foreign key characteristics.

E. The ID of one To Do Entry is populated in the characteristics of another To Do Entry.

Correct Answer: D

QUESTION 2

Which three statements are correct for meter and item installations? (Choose three.)

A. Only one meter can be installed at a service point at a time.

B. Only one badged item can be installed at a time.

C. A service point may not contain both badged and unbadged items at a time.

D. A service point may contain both badged and unbadged items at a time.

E. A service point may contain both a meter and a badged item at a time.

Correct Answer: CDE

QUESTION 3

Which three areas can be specified to invoke a User Interface (UI) map from a Business Process Assistant (BPA) script? (Choose three.)

A. Business Process Assistant (BPA) Script Area

B. Page

C. Pop-Up

D. Portal

E. Zone

Correct Answer: BCD

QUESTION 4

What correctly describes the hierarchy in how a Rate Schedule must be created?

A. Rate Schedule, Rate Version, Rate Component, SA Type

B. Rate Version, Rate Schedule, Rate Component

C. Rate Component, Rate Version, Rate Schedule

D. Rate Schedule, Rate Component, Rate Version

E. Rate Schedule, Rate Version, Rate Component

Correct Answer: E

QUESTION 5

What do the colored bars indicate in the To Do Summary Zone?

A. aging

B. priority

C. status

D. To Do role

E. number of To Do entries

Correct Answer: C