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Oracle Utilities Customer Care and Billing 2 Essentials

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QUESTION 1

What four elements appear on every page in Oracle Utilities Customer Care and Billing when using the "classic" (or non-Fusion) user interface?

A. Dashboard, Menu Bar, Script Area, Status Bar

B. Action Bar, Dashboard, Menu Bar, Status Bar

C. Action Bar, Dashboard, Menu Bar, Script Area

D. Action Bar, Dashboard, Main Menu, Status Bar

E. Action Bar, Main Menu, Script Area, Status Bar

Correct Answer: D

QUESTION 2

Which three statements are correct for meter and item installations? (Choose three.)

A. Only one meter can be installed at a service point at a time.

B. Only one badged item can be installed at a time.

C. A service point may not contain both badged and unbadged items at a time.

D. A service point may contain both badged and unbadged items at a time.

E. A service point may contain both a meter and a badged item at a time.

Correct Answer: CDE

QUESTION 3

Which three areas can be specified to invoke a User Interface (UI) map from a Business Process Assistant (BPA) script? (Choose three.)

A. Business Process Assistant (BPA) Script Area

B. Page

C. Pop-Up

D. Portal

E. Zone

Correct Answer: BCD

QUESTION 4

What typically determines the number of accounts a person has?

A. the number of bills the person wants to receive

B. the number of sites/premises the person is financially responsible for

C. the number of services the person wants to receive

D. each time the person signs up with the Utility after ceasing the previous contractual relationship with the Utility

E. each time the person moves premises (terminate financial responsibility for one premise and take on responsibility for another premise)

Correct Answer: C

QUESTION 5

Which three options correctly describe what the To Do Type controls? (Choose three.)

A. the To Do list on which the entry appears

B. the roles to which an entry may be assigned

C. the algorithms used to perform To Do-specific business rules

D. the Users that can be assigned to a To Do Entry

E. defining Control Central Alerts

Correct Answer: ABD