



1Z0-562^{Q&As}

Oracle Utilities Customer Care and Billing 2 Essentials

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QUESTION 1

Which type(s) of script(s) contain predefined input/output parameters?

- A. Service Scripts
- B. Plug-in Scripts
- C. BPA Scripts
- D. Plug-in and Service Scripts
- E. No scripts have predefined input/output parameters.

Correct Answer: E

QUESTION 2

On which entity or entities is Revision Control enabled?

- A. Business Objects
- B. Maintenance Objects
- C. both Business Objects and Maintenance Objects
- D. Portals and Zones
- E. Portals

Correct Answer: D

QUESTION 3

Which three statements are correct for a field activity? (Choose three.)

- A. It is linked directly to a service point.
- B. It is linked directly to a premise.
- C. It must be service specific.
- D. Different field activity types for the same service point can be linked to different dispatch groups.
- E. Different field activity types for the same premise can be linked to different dispatch groups.

Correct Answer: BDE

QUESTION 4



Which three entities may be individually linked, as a minimum, to the bill when created using the Off Cycle Bill Generator? (Choose three.)

- A. Service Agreement (non-canceled) only
- B. Adjustments (frozen) only
- C. Billable Charge (non-canceled) and its related Service Agreement
- D. Adjustment (canceled) only
- E. Billable Charge (non-canceled) or its related Service Agreement

Correct Answer: ACD

QUESTION 5

Which two plug-in spots call the rating functionality using base package-supplied algorithm types?

(Choose two.)

- A. Bill Segment Type - Bill Segment Create
- B. Bill Segment Type - Bill Segment FT Creation
- C. Adjustment Type - Generate
- D. Adjustment Type - Adjustment FT Creation
- E. Billable Charge Template

Correct Answer: BD

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