



1Z0-562^{Q&As}

Oracle Utilities Customer Care and Billing 2 Essentials

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QUESTION 1

What four elements appear on every page in Oracle Utilities Customer Care and Billing when using the "classic" (or non-Fusion) user interface?

- A. Dashboard, Menu Bar, Script Area, Status Bar
- B. Action Bar, Dashboard, Menu Bar, Status Bar
- C. Action Bar, Dashboard, Menu Bar, Script Area
- D. Action Bar, Dashboard, Main Menu, Status Bar
- E. Action Bar, Main Menu, Script Area, Status Bar

Correct Answer: D

QUESTION 2

Which status condition means that the Business Object cannot stay in this status of the life cycle and must move to another status?

- A. Initial
- B. Interim
- C. Final
- D. Transitory
- E. Start

Correct Answer: B

QUESTION 3

When a bill is completed, bill messages can be retrieved from many sources. Which three are valid sources? (Choose three.)

- A. Account
- B. Service Agreement Type
- C. Meter Read\\'s Remark
- D. Account\\'s Customer Class
- E. Bill Segment Type

Correct Answer: ABD



QUESTION 4

When a customer has a specific price for a defined quantity which is different to other customers, where is this specific price for the related Bill Factor defined?

- A. Rate Component
- B. Bill Factor Characteristic
- C. Bill Factor Value
- D. Service Agreement ?Contract Value
- E. Account Characteristic

Correct Answer: E

QUESTION 5

Which two statements are correct in relation to a completed bill that has been generated by batch billing? (Choose two.)

- A. A Bill Route record contains the list of all persons who are to receive a copy of the completed bill.
- B. A Route Type on a bill can be changed if the completed bill has not been downloaded.
- C. Bill Segments can only be canceled or rebilled if a completed bill has been reopened.
- D. The number of completed bills that may be reopened is configurable.
- E. Only the latest completed bill may be reopened.

Correct Answer: AC

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