



1Z0-562^{Q&As}

Oracle Utilities Customer Care and Billing 2 Essentials

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QUESTION 1

The Help button is one source of assistance for a business user. Where can additional help text, if enabled, be located when configuring new user interfaces?

- A. Portal Level, Zone Level, and Individual Field Level
- B. Zone Level and Individual Field Level
- C. Individual Field Level only
- D. Portal Level only
- E. Zone Level only

Correct Answer: C

QUESTION 2

Which four are the valid types of Characteristic Types? (Choose four.)

- A. Predefined Value
- B. Ad hoc Value
- C. Lookup Value
- D. Foreign Key Value
- E. File Location

Correct Answer: ABDE

QUESTION 3

What four elements appear on every page in Oracle Utilities Customer Care and Billing when using the "classic" (or non-Fusion) user interface?

- A. Dashboard, Menu Bar, Script Area, Status Bar
- B. Action Bar, Dashboard, Menu Bar, Status Bar
- C. Action Bar, Dashboard, Menu Bar, Script Area
- D. Action Bar, Dashboard, Main Menu, Status Bar
- E. Action Bar, Main Menu, Script Area, Status Bar

Correct Answer: D



QUESTION 4

Which plug-in spot must be configured if an implementation does not want a Business Object to do a complete roll back if there is an error when executing state-specific business rules?

- A. Monitor Algorithm
- B. Entry Algorithm
- C. Transition Error
- D. Exit Algorithm
- E. There is no way to prevent a Business Object from doing a complete rolling back.

Correct Answer: A

QUESTION 5

Which three statements are correct for meter and item installations? (Choose three.)

- A. Only one meter can be installed at a service point at a time.
- B. Only one badged item can be installed at a time.
- C. A service point may not contain both badged and unbadged items at a time.
- D. A service point may contain both badged and unbadged items at a time.
- E. A service point may contain both a meter and a badged item at a time.

Correct Answer: CDE

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