



# 1Z0-562<sup>Q&As</sup>

Oracle Utilities Customer Care and Billing 2 Essentials

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### QUESTION 1

When an account is created, Access Rights are granted to control which user/users have access to that account's information.

Which three entities will have restricted access if a user does not have access to that account? (Choose three.)

- A. Account's Bills
- B. Account's Service Agreements
- C. premises linked to Service Agreements related to that account
- D. Account's Customer Class
- E. Account's Bill Cycle

Correct Answer: BCE

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### QUESTION 2

Which high-level entity prevents invalid meter configurations from being set up for a specific meter?

- A. Meter Type
- B. Meter Configuration Type
- C. Valid Meter Configuration
- D. Valid Register Configuration
- E. Meter Configuration

Correct Answer: B

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### QUESTION 3

Which plug-in spot must be configured if an implementation does not want a Business Object to do a complete roll back if there is an error when executing state-specific business rules?

- A. Monitor Algorithm
- B. Entry Algorithm
- C. Transition Error
- D. Exit Algorithm
- E. There is no way to prevent a Business Object from doing a complete rolling back.

Correct Answer: A

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#### QUESTION 4

Field Activities of specific types can be created by the system automatically based on the type of work to be carried out, connection status of a service point, and the meter's installation and connection status.

Which four processes are based on the above? (Choose four.)

- A. starting service
- B. disconnecting service
- C. testing a meter or item in the field
- D. stopping service
- E. disconnect Warning

Correct Answer: ABCE

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#### QUESTION 5

How are To Do Entries considered to be related to other To Do Entries on the Current To Do Zone?

- A. They reference at least one common drill key reference.
- B. They reference at least two common drill key references.
- C. They reference at least one common foreign key characteristic.
- D. They reference at least two common foreign key characteristics.
- E. The ID of one To Do Entry is populated in the characteristics of another To Do Entry.

Correct Answer: D

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