



1Z0-493^{Q&As}

Oracle Communications Order and Service Management Server 7
Implementation Essentials

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QUESTION 1

You are requested to design a solution to handle a fallout scenario while communicating with an inventory system for resource allocation because there are no available ports for a product that was purchased. Identify a solution that would address this condition.

- A. designing OSM to update the CRM system about the failure, so that the customer service representative (CSR) can decide whether to cancel the in-flight order or issue a new revision order to allocate new ports
- B. cancelling the order in OSM and informing the customer that the request cannot be processed
- C. reallocating the reserved ports in the inventory system and activating the requested ports in the activation system manually
- D. suspending the in-flight order in OSM and manually creating a new order to create new ports in the inventory system
- E. using the Task Web client to edit the order, manually changing the data received from the CRM system, and retrying the failed task for proper allocation of new ports

Correct Answer: A

QUESTION 2

You are defining configuration management to support your OSM solution. What are two recommendations that you should follow about modifications to the solution?

- A. If the modification is considered an evolution, the cartridge version should be incremented. Existing in-flight orders will not be affected by this modification.
- B. If the modification is considered a fix to a problem in production, the cartridge version should not be incremented. Existing in-flight orders could be affected by this modification.
- C. If the modification is considered an evolution, the cartridge version should be incremented. Existing in-flight orders will be affected by this modification.
- D. If the modification is considered a fix to a problem in production, the cartridge version should not be incremented. Existing in-flight orders will not be affected by this modification.
- E. If the modification is considered an evolution, the cartridge version is incremented automatically. Existing in-flight orders will not be affected by this modification.

Correct Answer: BC

QUESTION 3

You have an XQuery automation plugin that performs several interactions with OSM, including searching for orders, getting detailed order information based on search results, and deciding whether to suspend those orders or not. What interface would you suggest to be used by this plugin in order to perform these interactions?

- A. web service



- B. OSM database
- C. XML API
- D. Task Web client
- E. Order Management Web client

Correct Answer: C

QUESTION 4

In your process, how would you model an asynchronous interaction with an activation system that has the following characteristics:

-

The interaction includes one single request message and multiple response messages.

-

The number of response messages may vary depending on the use case.

-

The delay between the request and any response messages is considered too long and should not impact the process of revision orders.

-

Any revision order received before the last response message should submit a new request to the activation system.

A.

a single task sending the request and receiving all the responses

B.

one task sending the request and receiving the first response and a second task receiving the subsequent responses

C.

one task sending the request and another task receiving all the responses

D.

one task sending the request and one task per response that is received

E.

one task sending the request, one task receiving all the responses, except the last response, and another task receiving the last response

Correct Answer: C



QUESTION 5

Which three pieces of advice would you offer a developer who is responsible for configuring the CRM and Middleware systems that submit revisions to OSM?

- A. Use a unique identifier for each order and the same identifier for its revisions.
- B. Always submit changes to services already provisioned by using revisions.
- C. Have a numeric field that increases its value with every new revision.
- D. Revisions should have a distinct message schema from the original order.
- E. Always use the same interface when submitting either an order or a revision.

Correct Answer: ABD

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