



1Z0-493^{Q&As}

Oracle Communications Order and Service Management Server 7
Implementation Essentials

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QUESTION 1

When designing a decomposition rule, you include a decomposition condition with the following expression. Identify the reason for this development methodology.

```
declare namespace
osm="http://xmlns.oracle.com/communications/ordermanagement/model";
declare namespace prop="CommunicationsSalesOrderFulfillmentPIP";
fn:exists (osm:frcmOrderComponent/osm:orderItem[fn:normalize-space
(osm:properties/prop:ServiceActionCode/text()) != "NONE"])
```

- A. to include only order items with a ServiceActionCode property that does not equal "NONE" in the target order component
- B. to include only order items with a ServiceActionCode property that equals "NONE" in the target order component
- C. to generate a target order component only when at least one order item in the source order component has a ServiceActionCode property that does not equal "NONE"
- D. to generate a target order component only when at least one order item in the source order component has a ServiceActionCode property that equals "NONE"
- E. to generate a target order component only when all order items in the source order component have a ServiceActionCode property that does not equal "NONE"
- F. to generate a target order component only when all order items in the source order component have a ServiceActionCode property that equals "NONE"

Correct Answer: C

QUESTION 2

Your OSM cartridge includes two structures at the same level as your order template:

-

Customer structure with single cardinality and including information about customer profiles such as customerName, customerAddress, and customerContact

-

Devices structure with multiple cardinality and including information about the physical elements associated with an order

A new activation system will interact with OSM, requiring a list of devices to activate and a customer profile to be associated for each device structure.

Which approach would you use to reflect this association in your order data, without causing a big impact on the existing modeling?

- A. At the data schema level, move the Customer structure to be placed inside the Devices structure.



- B. At the order template level, modify the Devices structure by creating a child Reference Node to the Customer structure.
- C. At the data schema level, create a new node "CustomerDevice" and include the elements of both Customer and Devices.
- D. Modify the task data of only those tasks that interact with the new activation system by placing the Customer structure inside the Devices structure.
- E. At the data schema level, modify the Devices structure by creating a child Reference Node to the Customer structure.

Correct Answer: A

QUESTION 3

You are defining configuration management to support your OSM solution. What are two recommendations that you should follow about modifications to the solution?

- A. If the modification is considered an evolution, the cartridge version should be incremented. Existing in-flight orders will not be affected by this modification.
- B. If the modification is considered a fix to a problem in production, the cartridge version should not be incremented. Existing in-flight orders could be affected by this modification.
- C. If the modification is considered an evolution, the cartridge version should be incremented. Existing in-flight orders will be affected by this modification.
- D. If the modification is considered a fix to a problem in production, the cartridge version should not be incremented. Existing in-flight orders will not be affected by this modification.
- E. If the modification is considered an evolution, the cartridge version is incremented automatically. Existing in-flight orders will not be affected by this modification.

Correct Answer: BC

QUESTION 4

You have implemented a custom logic that indicates in a field of your order data if the point-of-no-return (PoNR) has been reached or not. Identify two places where you should implement the logic to check this PoNR when order entry systems want to apply changes to an in-flight order.

- A. in a behavior in the Creation Task that is used to create your order
- B. in the Cancel Order transitions of the Order Lifecycle Policy
- C. in the Submit Amendment transitions of the Order Lifecycle Policy
- D. in the Process Amendment transitions of the Order Lifecycle Policy
- E. in the order recognition rule that recognizes your order

Correct Answer: CD



Reference: https://docs.oracle.com/cd/E49311_01/doc.724/e41607/dsosm_olp_xq_ponr.htm

QUESTION 5

You are requested to design a solution to handle a fallout scenario while communicating with an inventory system for resource allocation because there are no available ports for a product that was purchased. Identify a solution that would address this condition.

- A. designing OSM to update the CRM system about the failure, so that the customer service representative (CSR) can decide whether to cancel the in-flight order or issue a new revision order to allocate new ports
- B. cancelling the order in OSM and informing the customer that the request cannot be processed
- C. reallocating the reserved ports in the inventory system and activating the requested ports in the activation system manually
- D. suspending the in-flight order in OSM and manually creating a new order to create new ports in the inventory system
- E. using the Task Web client to edit the order, manually changing the data received from the CRM system, and retrying the failed task for proper allocation of new ports

Correct Answer: A

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