



1Z0-493^{Q&As}

Oracle Communications Order and Service Management Server 7
Implementation Essentials

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QUESTION 1

Identify three functions of the OSM Task Web client.

- A. It enables order processing personnel to monitor and manage tasks within an order and to ensure that all associated tasks are completed.
- B. It enables order fallout managers to diagnose and manage the order fallouts associated with an order.
- C. It enables users to associate roles or workgroups with task and manually complete the activities associated with those tasks.
- D. It enables users to monitor email notifications and handle them through acknowledgement, escalation, and forwarding to other users.
- E. It enables users to suspend and resume orders, cancel orders, and create orders manually.

Correct Answer: ABE

Reference: https://docs.oracle.com/cd/E49155_01/doc.73/e49159/web_intro.htm#OSMSM106

QUESTION 2

You have a cartridge that defines three stages of decomposition. The first stage contains order components that represent functions, the second stage contains order components that represent target systems, and the third stage contains order components that represent granularities. You want to define decomposition rules that always apply the same granularity to a function, independent of the target system that this function is communicating to. How would you design these decomposition rules such that it is easy to maintain them in the future evolutions of your system topology?

- A. a single decomposition rule with the function as the source order component and the granularity as the target order component
- B. a single decomposition rule that has all target systems as source order components and the granularity as the target order component
- C. a single decomposition rule that has only the target systems used by the function as source order components and the granularity as the target order component
- D. one decomposition rule for each target system, having this target system as the source order component and the granularity as the target order component
- E. one decomposition rule for each target system used by the function, having this target system as the source order component and the granularity as the target order component

Correct Answer: B

QUESTION 3

Which two functions are available in the XML Import/Export tool that you could use when developing with OSM?

- A. import and export of metadata



- B. deployment of cartridges to Oracle WebLogic Server
- C. change in the severity of log levels
- D. configuration of WebLogic resources
- E. purging of metadata and order data

Correct Answer: AE

Reference https://docs.oracle.com/cd/E35413_01/doc.722/e35414/adm_xmlie_tool.htm#autold0

QUESTION 4

Identify two functions of the OSM Order Management Web client.

- A. It displays an order's orchestration plan, including its associated dependencies, orchestration stages, order components, order items, and processes.
- B. It enables users to create, copy, and amend orders.
- C. It enables users to manage notifications, thereby generating reports about an order fallout.
- D. It is intended for solution developers to handle orders and view relationships between different order items.
- E. It allows users to add new stages of decomposition and dependencies to an orchestration plan.

Correct Answer: AE

Reference: https://docs.oracle.com/cd/E49155_01/doc.73/e49705/mdl_full_patt.htm#OSMMG600

QUESTION 5

You are requested to design a solution to handle a fallout scenario while communicating with an inventory system for resource allocation because there are no available ports for a product that was purchased. Identify a solution that would address this condition.

- A. designing OSM to update the CRM system about the failure, so that the customer service representative (CSR) can decide whether to cancel the in-flight order or issue a new revision order to allocate new ports
- B. cancelling the order in OSM and informing the customer that the request cannot be processed
- C. reallocating the reserved ports in the inventory system and activating the requested ports in the activation system manually
- D. suspending the in-flight order in OSM and manually creating a new order to create new ports in the inventory system
- E. using the Task Web client to edit the order, manually changing the data received from the CRM system, and retrying the failed task for proper allocation of new ports

Correct Answer: A



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