



# 1Z0-1071-20<sup>Q&As</sup>

Oracle Cloud Platform Digital Assistant 2020 Specialist

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### QUESTION 1

Which three statements are true about composite bag entities?

- A. They define a business domain object as a collection of related system entities and custom entities.
- B. When you add entities to the composite bag, you can control how they get extracted in related to other entities and when they are prompted for.
- C. The composite bag will always enforce that every entity has a valid value before allowing the conversation to move on to the next state in the dialog flow.
- D. You need to create a separate composite bag to handle nonentity types such as strings. Locations, and attachments.
- E. The composite bag can resolve all entity values using only a single state in the dialog flow.

Correct Answer: BCE

### QUESTION 2

To prepare the remote application launch, the System, Webview component calls an intermediary service that prepare the remote web application call. The code snippet is given below:

```
callWebview:  
  component: "System.Webview"  
  properties:  
    service: "oracletravelweb"  
    sourceVariableList: "origin,destination"  
    variable: "webviewresponse"  
    prompt: "Press 'Open Oracle Travel' to complete your reservation"  
    linkLabel: "Open Oracle Travel"  
    cancelLabel: "Cancel"  
  transitions:  
    next: "evaluateWebviewResponse"  
  actions:  
    textReceived: "onCancel"  
    cancel: "onCancel"
```

At run time, the system.Webview component sends the intermediary service a POST request. Which three options are true for the POST payload generated based on the code?

- A. Bot designer is responsible to manually add the webview.onDone parameter to the payload.
- B. The key names match the name of the dialog flow variables configured in the "sourceVariableList" property of the system.webview component.
- C. The webview.onDone parameter is automatically added to the payload and it passes the skill's callback URL property to the web application.
- D. The POST payload is a JSON object that contains an array of key-value pairs.
- E. There is no such webview.onDone property passed to the payload.

Correct Answer: ACD



### QUESTION 3

An input component references an entity-type variable from its variable property and does not have the maxPrompts property set. Which two statements describe valid options to help users deal with validation errors?

- A. You can use the alternatePrompt property for user input components to display alternative prompts.
- B. You can use the onInvalidUserInput property on the System.commonResponse component to conditionally show or hide UI controls.
- C. You can use the system.invalidUserInput?boolean expression to detect a previously failed input validation and display alternative prompts or additional UI controls.
- D. You can use the user input component's textReceived action transition to detect validation errors and to navigate to a state in the dialog flow.
- E. You can use the user input component's cancel action transition to navigate to a different state in the dialog flow, display a help message to the user, and navigate back into the dialog flow state that previously failed input validation.

Correct Answer: BC

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### QUESTION 4

Which statement about digital assistants is FALSE?

- A. A digital assistant can be used to manage a set of skills, including skills that you create yourself and skills that you have added from the Skill
- B. A digital assistant ensures that a user completes a conversation in one skill before allowing that user to trigger the intent of a different skill
- C. A digital assistant can communicate with customers through different messaging platforms.
- D. A connection to a back-end service is through a custom component that is used by a skill, rather than one that is used by a digital assistant.

Correct Answer: B

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### QUESTION 5

You want your skill to transfer conversations over to Oracle Service Cloud customer service representatives. Which type of channel do you create to enable the skill to do this?

- A. Applications
- B. System
- C. Agent Integrations
- D. Users



Correct Answer: C

<https://docs.oracle.com/en/solutions/handoff-skill-to-live-agent/transfer-users-skill-bot-liveagent1.html#GUID-237F078E-94FF-4A4B-9B70-CA04D619C49F>

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