1Z0-1003-22 Q&As

Oracle Field Service 2022 Implementation Professional

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QUESTION 1

A customer is planning on managing as many of their Oracle FieldService Cloud (OFSC) configuration elements as possible via the Metadata REST API.

Which three objects can be both retrieved and created/modified via the Metadata API?

A. Capacity Areas

B. Applications

C. Capacity Categories

D. Organizations

E. Properties

Correct Answer: ABC

QUESTION 2

Your customer has a group of technicians who are working in the following rotating shifts:

Two consecutive weeks: Monday through Friday from 8 AM to 5 PM Next two consecutive weeks: Monday through Friday from 9 AM to 6 PM and also Saturday from 11 AM to 1 PM During the Monday through Friday shifts, lunch is every day at 1 PM.

Which configuration supports this rotating shift requirement?

A. Create one work schedule with three shifts. Two of those shifts must include a repeating activity for lunch.

B. Create a work schedule with three shifts. Each shift must include a repeating activity for lunch.

C. Create one shift with two "working time" calendars and include a repeating activity for lunch.

D. Create one shift with two work schedules. Each work schedule must include a repeating act for lunch.

E. Create a work schedule with two shifts. Each of those shifts must include a repeating activity for lunch.

Correct Answer: E

QUESTION 3

Which statement is correct regarding Time Slots in Oracle Field Service Cloud (OFSC)?

A. A Time Slot is a configured interval Within which an activity is estimated tostart and end.

B. Time Slot is a configured interval within which an activity is estimated to start.

C. An \\'all-day\\' Time Slot\\'s actual window spans from the beginning of a day\\'s first configured shift through the end of the last shift.

D. Time Slots areused in OFSC for calculations/estimations pertaining to activity types, routing, capacity categories and resource shifts.

Correct Answer: B

QUESTION 4

A customer\\'s \\'Senior Administrator\\' user is responsible for periodically auditingthe configuration changes that are made to their Oracle Field Service Cloud (OFSC) instance.

Which option fulfills that requirement?

A. Ensure that the Senior Administrator\\'s assigned User Type has access to the appropriate Configuration screen icons.

B. Create a subscription via the Core REST API to include all \\'configurationUpdated\\' events.

C. Ensure that the Senior Administrator\\'s assigned User Type has access to the Configuration History report within Core Manage.

D. Create a subscription via the CoreREST API to include all \\'configurationChangesMade\\' events.

Correct Answer: C

QUESTION 5

Your company has three different levels of \\'VIP\\' customers - Gold, Silver, and Bronze.

There is a read-only \\'VIP Levef property where one of these options will appear on the \\'Edit/View Activity\\' form of every applicable activity.

Any Gold VIP customers should beoffered a free three-month streaming VoD service trial as a token of appreciation.

If they accept, a record of that must be maintained. A \\'VoD Service Trial\\' Integer check box property has been created.

What must you do in order to ensure that the checkbox is visible on the Edit/View Activity form only for Gold VIP members?

A. Create a filter to only show the \\'VoD Service Trial\\' property if \\'Gold\\' appears on the Edit/View Activity form.

B. Use a regular expression to limit valid entries for the \\'VoD Service Trial\\' property to \\'Gold\\' only.

C. Add the VoD Service Trial\\' property with a default value of \\'Gold\\' to the Edit/View Activity form.

D. Add the \\'VoD Service Trial1 property with a conditional visibility to the Edit/View Activity form.

Correct Answer: B