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QUESTION 1

A company needs their field workers to be able to install inventory once an activity is in 'Started' status. Which screen configuration option supports this requirement?

- A. Enable the 'Install' action within the Start Activity context.
- B. Enable the 'Install' action within the Edit/View Activity context.
- C. Enable the 'Install' action within the Add/Details Inventory context.
- D. Enable the 'Install' action within the Inventory Grid context.

Correct Answer: C

QUESTION 2

Your customer wants routing to estimate accurate travel times from their resources' home locations to their first activities of the day when making automated assignments.

What two configurations are required to be in place to support this requirement?

- A. Resource's "Start location" must be assigned for each weekday that routing should assign resource work.
- B. Resource's Home Zone Center must be assigned for each weekday routing should assign that resource work.
- C. Resource's "Start location" must be configured as a shared location at the resource's parent level in the resource tree.
- D. The resource type setting "Working time includes travel to first activity" must be selected.

Correct Answer: AD

QUESTION 3

Which two statements are correct regarding String and Integer property types?

- A. Both property types can contain alphanumeric characters and punctuation.
- B. Both property types can contain Geolocation elements.
- C. Integer property types can be used for check box elements, whereas String property types can be used for phone numbers or email addresses.
- D. Both property types can include regular expressions.

Correct Answer: BD



QUESTION 4

Your customer wants to update technician inventory using the Inbound API using the following:

```
<head>
<upload_type>full</upload_type>
<appointment>
  <keys>
    <field>appt_number</field>
    <field>customer_number</field>
  </keys>
</appointment>
<inventory>
  <keys>
    <field>invsn</field>
  </keys>
</inventory>
<processing_mode>inventory_only</processing_mode>
</head>
```

Given the node of this request, which two statements are correct?

- A. Any existing inventory not listed in the body of the request will be deleted
- B. Required inventory can be specified
- C. Only serialized inventory will be updated.
- D. Customer inventory will be updated
- E. Only inventory in a technician's pool will be affected

Correct Answer: AC

QUESTION 5

A company has a policy in which all of their technicians' working days will begin once they arrive at their first jobs, and end at the office depot after their last jobs.

Resource 'start' locations are set to their home addresses and 'end' locations are set to the office depot address.

What Resource Type settings ensure that routing will support this requirement?

- A. 'Working Time does not include the Travel Time to the first activity' and 'Working Time does not include the Travel Time from the last activity to the Resources End Location1' are selected.
- B. 'Working Time includes the Travel Time to the first activity' and 'Working Time does not include the Travel Time from the last activity to the Resources End Location' are selected.
- C. 'Working Time does not include the Travel Time to the first activity' and 'Working Time includes the Travel Time



from the last activity to the Resources End Location\\' are selected.

D. \\Working Time includes the Travel Time to the first activity\\' and \\Working Time includes the Travel Time from the last activity to the Resources End Location\\' are selected.

Correct Answer: B

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