

1Z0-465^{Q&As}

Oracle RightNow CX Cloud Service 2012 Essentials

Pass Oracle 1Z0-465 Exam with 100% Guarantee

Free Download Real Questions & Answers PDF and VCE file from:

https://www.passapply.com/1z0-465.html

100% Passing Guarantee 100% Money Back Assurance

Following Questions and Answers are all new published by Oracle
Official Exam Center

- Instant Download After Purchase
- 100% Money Back Guarantee
- 365 Days Free Update
- 800,000+ Satisfied Customers



https://www.passapply.com/1z0-465.html 2024 Latest passapply 1Z0-465 PDF and VCE dumps Download

QUESTION 1

You are creating several new standard bead entries and want to use variables in your standard text.

What is the difference between "Variable" and "\$"?

- A. Variable pulls in a dynamic value from the database and \$ is a fixed variable.
- B. Variable pulls in a dynamic value from the database and \$ allows the agent to enter a value.
- C. Variable is a fixed value and \$ pulls in a dynamic value from the database.
- D. \$ pulls in a dynamic value from the database and Variable allows the agent to enter a value.
- E. \$ allows the agent to enter a value and Variable is a fixed value.

Correct Answer: A

QUESTION 2

Identify the three options available on the deployment screen in customer portal.

- A. Rollback
- B. Stage
- C. Develop
- D. Production
- E. Promote

Correct Answer: ABE

QUESTION 3

View the exhibits.

https://www.passapply.com/1z0-465.html 2024 Latest passapply 1Z0-465 PDF and VCE dumps Download

Exhi	ibit A 10190				
Tables Table	Alias	Join condit	ion		Туре
Accounts Incidents		accounts.accincidents.ass Logical Exprincidents.s	ign_acct_id	Unresolved	Outer
Level	: Grid	Repor	t		
Colum	ns			The second second	14 6
Heading Full Name # Incident	account	s.full_name ncidents.i_id)	Data Type Text Integer	Description	

AcId: 10	01906						
Tables							
A PROPERTY OF THE PARTY OF THE	lias Join condit	ion	T	уре			
Accounts a Incidents in	ccounts icidents accounts.ac	t id = incider	its asson arct id. Or				
Filters							
DITTE STATE							
Logical Expre	ssion: incidents.statu			Funcacion			
Logical Expre Type Na	me		Prompt	Expression incidents status type	Operator	Value	Data Type
ogical Expre Type Na Fixed inc	me idents.status_typ =	Unresolved	Prompt	Expression incidents status type	Operator equals	Value Unresolved	Data Type Menu
Type Na Fixed inc	me idents.status_typ = Grid Repor	Unresolved	Prompt	Expression incidents.status_type	Operator equals		
Type Na Fixed ind Level: Column	me idents.status_typ = Grid Repor	Unresolved	Prompt ncidents.status_type	Expression incidents.status_type	Operator equals		
togical Expre Type Na Fixed Inci Level: Column Heading Full Name	me idents.status_typ = Grid Repor s	Unresolved Data Type Text	Prompt ncidents.status_type	Expression incidents.stabus_type	Operator equals		

Exhibit C					
AcId: 101905		8338338			
Tables					
Table Alias Join condit	tion T	уре			
Accounts accounts					
Incidents incidents accounts.ac	ct_id = incidents.assgn_acct_id Ir	ner			
Filters					
A District of the last of the	s type = Unresolved				
Logical Expression: incidents.statu Type Name	Prompt	Expression	Operator	Walter	
Logical Expression: incidents.statu Type Name		Expression incidents.status_type	Operator equals	Value Unresolved	Data Type
Logical Expression: incidents.statu Type Name	Prompt Unresolved incidents.status_type	Expression incidents.status_type	Operator equals	Value Unresolved	Data Type Menu
Logical Expression: incidents.statu Type Name Fixed incidents.status_typ=	Prompt Unresolved incidents.status_type	Expression incidents.status_type	Operator equals		
Logical Expression: incidents.statu Type Name Fixed incidents.status_typ= Level: Grid Repor	Prompt Unresolved incidents status type t	Expression incidents.status_type	Operator equals		
Type Name Fixed incidents.status_typ= Level: Grid Repor	Prompt Unresolved incidents.status_type t Data Type Description Text	Expression incidents, status_type	Operator equals		

https://www.passapply.com/1z0-465.html

2024 Latest passapply 1Z0-465 PDF and VCE dumps Download

Exhil	oit D					
AcId: 10 Tables Table A Incidents in	lias Join condition	Туре				
	ssion: incidents.status_ty	pe = Unresolved Prompt	Expression	Operator	Value	
		resolved incidents.status_type		equals	Unresolved	Data Type Menu
Level:	Grid Report					
Column	s			1000		
Heading	Expression	Data Type Description				of Contract
Full Name	incidents.assgn_acct_id	Menu				
# Incidents	count(incidents.i_id)	Integer				

AcId: 1						
Accounts a		Ty incidents.assgn acct id Inv	pe			
Filters	EREAS GLOGIES.GLU_G	- FROMENCE SON ACCOUNT				
Type Na	me	e = Unresolved AND incidents. Prompt	assgn_acct_id != No Value Expression	Operator	Value	Data Tvi
Type Na Fixed inc	ime idents.status_typ = Unre	Prompt esolved incidents.status_type	Expression incidents status type	equals	Value Unresolved	Data Typ
Type Na Fixed inc	ime idents.status_typ = Unre	Prompt	Expression incidents status type	equals	THE TAXABLE PARTY OF THE PARTY	
Type Na Fixed inc Fixed inc Level:	dents.status_typ = Unre idents.assgn_acct != No Grid Report	Prompt esolved incidents.status_type	Expression incidents status type	equals	Unresolved	Menu
Type Na Fixed inc Level:	dents.status_typ = Unre idents.assgn_acct != No Grid Report	Prompt esolved incidents.status_type	Expression incidents status type	equals	Unresolved	Menu
Type Na Fixed inc Fixed inc Level: Column Heading	dents.status_typ = Unredents.assgn_acct != No Grid Report IS	Prompt esolved incidents.status_type	Expression incidents status type	equals	Unresolved	Menu
Type Na Fixed inc Fixed inc Level:	dents.status_typ = Unresidents.assgn_acct != No Grid Report Expression Incidents.assgn_acct_id Incidents.assgn	Prompt solved incidents.status_type Value incidents.assgn_acct_i	Expression incidents status type	equals	Unresolved	Menu

Your manager asks youto create a report that showsevery Staff Account and how manyopen incidentshave been assigned to them. Which report definition meets this criteria?

A. Exhibit A

B. Exhibit B

C. Exhibit C

D. Exhibit D

E. Exhibit E

Correct Answer: C

Explanation: Use inner join.

QUESTION 4

After an implementation of a Chinese Knowledge base, yourcustomer notices there are somesearch terms that are not



https://www.passapply.com/1z0-465.html

2024 Latest passapply 1Z0-465 PDF and VCE dumps Download

found when searching through the knowledgebase under any use case.

You have verified that there are answers for the search terms being searched, but you also verify that answers are not being returned correctly.

Identify the configuration change you would make to mitigate this problem.

- A. Update the answer keywords
- B. Verify that all selections of the target answer(s) contain the search terms you\\'re looking for.
- C. Create hidden div tags inside the answer\\'s question section to promote the matching of a given target search term that isn\\'t being matched.
- D. Create entries for the word and its syntax in the dictionary file.
- E. Create alias and thesaurus entries with the correct target search terms.

Correct Answer: E

QUESTION 5

Which three actions must be performed in order to configure cloud Monitor?

- A. Add or update navigation sets to include the Cloud Monitor navigation button and component
- B. Add or update profiles to include-Cloud Monitor permissions.
- C. Add or update profiles to include permission to add themes and Clustering.
- D. Add or update staff accounts to use profiles that include Cloud Monitor permissions.
- E. Add or update a list of favorites.
- F. Set up a Cloud Monitor search schedule.

Correct Answer: ABD

Explanation: /Before you can monitor the social cloud to search for information related to your organization, you need to configure your application to provide access to the RightNow Cloud Monitor.

To provide access to the RightNow Cloud Monitor it is necessary to:

(A)Add cloud monitor to Navigation Sets

(B)Add cloud monitor permission to Profiles

<u>Latest 1Z0-465 Dumps</u> <u>1Z0-465 Practice Test</u> <u>1Z0-465 Exam Questions</u>