



1Z0-202^{Q&As}

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QUESTION 1

You need to edit your company structure in the Siebel application. Which two are you able to do? (Choose two.)

- A. delete a division
- B. remove an organization
- C. change a division\\s organization
- D. change the name of an organization

Correct Answer: CD

QUESTION 2

When is it acceptable to run SQL against Siebel database tables?

- A. never
- B. to insert data into Siebel EIM (interface) tables such as EIM_ACCOUNT
- C. to drop tables from the database
- D. to insert data into Siebel customer (data) tables such as S_ORG_EXT

Correct Answer: B

QUESTION 3

View the Exhibit.

You need to check the main corporate address for the Service Request. Which column is the appropriate foreign key to use to access the data?

| Tables | | | | | |
|---------|-------------|---------------|----------------------------|--------|---------|
| | | Extend | Apply/DOL | | |
| W | Name | Changed | Project | | |
| > | S_SRV_REQ | | Table Service Request | | |
| | | | | | |
| Columns | | | | | |
| | Name | Physical Type | Foreign Key Table | Length | Default |
| > | CST_OU_ID | Varchar | S_ORG_EXT | 15 | |
| | OU_ADDR_ID | Varchar | S_ADDR_ORG | 15 | |
| | OWNER_OU_ID | Varchar | S_ORG_EXT | 15 | |
| | PER_ADDR_ID | Varchar | S_ADDR_PER | 15 | |



- A. CST_OU_ID
- B. OU_ADDR_ID
- C. OWNER_OU_ID
- D. PER_ADDR_ID

Correct Answer: B

QUESTION 4

View the Exhibits to inspect the picklist properties and your existing records. You are using an existing pick list to help users enter values for the Status field on Service Requests. Your requirements have changed and now instead of displaying "Pending" in the list, you want to display "Waiting for Customer". You have a single language implementation.

Which two are true? (Choose two.)



Properties

Pick List [PickList SR Status]

Alphabetic | Categorized

| | |
|-----------------------|--------------------|
| Bounded | TRUE |
| Business Component | PickList Generic |
| Comments | |
| Inactive | FALSE |
| Long List | FALSE |
| Module | |
| Name | PickList SR Status |
| No Delete | TRUE |
| No Insert | TRUE |
| No Merge | TRUE |
| No Update | TRUE |
| Object Language Lock | |
| Object Locked | FALSE |
| Object Locked By Name | |
| Object Locked Date | |
| Search Specification | |
| Sort Specification | |
| Static | TRUE |
| Type Field | Type |
| Type Value | SR_STATUS |
| Visibility Auto All | |
| Visibility Type | |

SR #:

Home | Contacts | Accounts | Opportunities | Service Requests Home | Service Requests

My Service Requests | Menu | New | Delete | Query

| New | SR # | Status | Substatus |
|-----|-----------|---------|------------|
| * | 1-625717 | Open | Unassigned |
| | 6-7358703 | Pending | Unassigned |
| > | 6-7358705 | Pending | Unassigned |

Open
Pending
Closed
Cancelled
Field Visit
Quoted

- A. Existing records with Pending values will display Pending when they are next displayed.
- B. You must create a new Pick List object definition.
- C. You must administer the list of values with type SR_STATUS and change the Pending Display Value to Waiting for Customer.
- D. Existing records will change from Pending to Waiting for Customer when they are next displayed.



E. When you edit the Summary field on an existing record with status Pending, you will be forced to change the status.

Correct Answer: AC

QUESTION 5

What must you do in order to ensure that the Workflow simulator opens the Mobile Web Client and accesses the correct database when a simulation is initiated?

- A. Select Debug from the View > Options menu and enter the local client start-up information.
- B. Right-click the design canvas and select Simulate, then enter the local client start-up information.
- C. Select Simulator Options from the View > Options menu and enter the local client start-up information.
- D. Right-click the design canvas and select Simulate Options, then enter the local client start-up information.

Correct Answer: A

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