



Supporting Cisco Collaboration Devices

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## **QUESTION 1**

In which two ways should the Secure File Transfer Protocol (SFTP) be used on a Cisco router? (Choose two )

- A. SFTP must be manually enabled on the Cisco router
- B. SFTP supports the full security and authentication functionality of SSH
- C. SSH must be enabled on the device first before you use SFTP
- D. The server does the encryption and decryption of data for data security
- E. SFTP offers a subset of FTP functionality

Correct Answer: BC

#### **QUESTION 2**

While replacing a Cisco IP phone, the technician notices that the phone is not functional The phone is receiving power from a Cisco Catalyst PoE switch, and the phone backup software image is loaded but the phone still fails to complete the bootup To recover the phone, what is the next approach?

- A. verify the IP phone settings on the Cisco Unified CM
- B. contact a Cisco TAC engineer
- C. perform the factory reset on the IP phone
- D. connect the IP phone to a different VLAN on another Cisco Catalyst switch

Correct Answer: C

## **QUESTION 3**

Which two features are provided by the Cisco Unified Communications Manager signaling and device control function? (Choose two )

- A. quick dialing
- B. phone book service
- C. call tear-down
- D. call setup
- E. transmission of audio/video media between endpoints

Correct Answer: CD



Signaling and device control: CUCM sets up all the signaling connections between call endpoints and directs devices such as phones, gateways, and conference bridges to establish and tear down streaming connections. Signaling is also referred to as call control and call setup/call teardown.

https://www.ciscopress.com/articles/article.asp?p=1216890andseqNum=2

## **QUESTION 4**

What are two benefits of using the Cisco Ceiling Microphone?(Choose two)

- A. Smartphone connectivity
- B. portable
- C. directional
- D. frees up table space
- E. higher volume
- Correct Answer: CD

Explanation: https://www.cisco.com/c/en/us/products/collateral/collaboration- endpoints/telepresence-microphones/datasheet-c78-736073.html

## **QUESTION 5**

What ate two functions of Cisco Unified Communications Manager? (Choose two.)

- A. interfaces with third-party devices such as Microsoft Skype
- B. completes scheduling solution for conferencing
- C. supports conferencing using DSP (Digital Signal Processors) resources
- D. includes Private Branch Exchange (PBX) phone system services
- E. provides limited conferencing capabilities through the Cisco IP Voice Media Streaming Application Service

Correct Answer: DE

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