



# 000-188<sup>Q&As</sup>

IBM WebSphere Lombardi Edition V7.2, BPM Program Management

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#### QUESTION 1

A one day workshop has been completed, producing an inventory of 2 top-level business processes, 10 lower-level business processes, and 4 integrations. Which categorization of complexity is appropriate and which estimation method should be used in this scenario?

- A. Small, Rough Order of Magnitude (ROM)
- B. Small, Budgetary Estimate
- C. High, Rough Order of Magnitude (ROM)
- D. High, Budgetary Estimate

Correct Answer: C

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#### QUESTION 2

The business requirements for the BPM platform dictate that the runtime environment supports up to 10,000 unique users with up to 2,000 concurrent users during an 18 hour daily usage window with response times for user actions of less than 6 seconds in 95% of cases and no more than 10 seconds in any case. Who is responsible for ensuring that this expectation is met?

- A. BPM Analyst
- B. BPM Developer
- C. BPM Administrator
- D. BPM Program Manager

Correct Answer: C

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#### QUESTION 3

A process owner needs to monitor the performance of multiple processes in the aggregate. What should the program manager plan on developing first to satisfy this requirement?

- A. A report
- B. Scoreboards
- C. Service Level Agreements (SLAs)
- D. Key Performance Indicators (KPIs)

Correct Answer: D

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#### QUESTION 4



The BPM Program Manager, Process Owner, and Lead Developer are collaborating to define the theme and assign user stories for the next iteration. The team is planning the 7th of 15 iterations in the Release Plan for Release One. The Program Manager displays a Team Velocity chart showing that the Development team has shown significant growth in story points accepted from iterations 1 to 4 and has been leveling off to roughly 200 story points in iterations 5 and 6.

Given there are 9 iterations remaining in the release plan, the Process Owner immediately recognizes there is room for roughly 1800 story points in the remaining time for Release One. However, the backlog contains 2400 story points marked as "high" priority and another 1200 story points marked as "medium" priority. The Process Owner asks to reduce the points assessed to the high priority user stories to bring the total points down to roughly 1800 so as to make them fit in the remaining time. The Program Manager agrees.

What is wrong with this scenario?

- A. This is a conversation for a Release Planning meeting and not during Iteration Planning.
- B. Team Velocity is fixed and changing the method of estimating story points mid-way through a release will not increase the scope of work that can be completed.
- C. Process Owner forgot to include a risk factor of 1.4 that should be applied to 1800 resulting in roughly 2500 story points ( $1.4 \times 1800 = 2520$ ) remaining in the Release. No action should be taken.
- D. Both "high" and "medium" priority stories should be included in the Release Plan meaning all user story points should be reduced by 50% to get all high/medium priority stories to fit in 1800 points remaining ( $2400 + 1200 = 3600 : 3600 / 2 = 1800$ ).

Correct Answer: B

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#### QUESTION 5

When documenting an activity in a business process, the BPM Analyst will record the business objects used by that activity. How will the BPM Analyst document the business objects used (or created) by that activity?

- A. process activity steps
- B. process variable types
- C. process participant requirements
- D. process activity inputs and outputs

Correct Answer: D

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