000-188^{Q&As}

IBM WebSphere Lombardi Edition V7.2, BPM Program Management

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QUESTION 1

Key Performance Indicators (KPIs) are used by the process owner and stakeholders to:

A. measure the operations within aprocess.

B. notify stakeholders when a threshold is violated.

C. determine the source of business data in the process.

D. reward participants for superior performance in the process.

Correct Answer: A

QUESTION 2

What are the three interfaces provided by the Process Designer?

A. Designer, Optimizer, Inspector

B. Designer, Optimizer, Coach Designer

C. Process Portal, Optimizer, Inspector

D. Process Portal, Optimizer, Coach Designer

Correct Answer: A

QUESTION 3

What are the primary challenges that business process governance addresses?

A. Many processes, many BPM developers, and many BPM assets.

B. Bad relationships between business and IT, inconsistent results in delivering BPM value, and developing BPM skills within the organization.

C. Inconsistent decision making in selecting BPM projects, not meeting regulatory compliance goals, and automating labor intensive processes.

D. Developing BPM skills within theorganization, adopting BPM methodology to the organization\\\'s needs, and gathering lessons learned from failed BPM projects.

Correct Answer: A

QUESTION 4

After a successful Playback 0, stakeholders excitably request that Playback 1 should be afully functional application with look and feel branding and several features used in other core company applications. How should the program manager

respond?

A. Change the theme of Playback 1 to work exclusively on user interfaces.

B. Inform the stakeholders that their request will not be part of this application.

C. Capture the feedback in planning for Playback 3 with user interface enhancements.

D. Postpone Playback 1 by four weeks to accommodate branding and user interface features.

Correct Answer: C

QUESTION 5

The BPM program manager is scheduling Playback 1 for a process application for organizing events. Which of the following parties can be absent during Playback 1?

A. Process Owner

B. BPM Developer

C. Event Organizer

D. System Architect

Correct Answer: D

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