



000-188^{Q&As}

IBM WebSphere Lombardi Edition V7.2, BPM Program Management

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QUESTION 1

Key Performance Indicators (KPIs) are used by the process owner and stakeholders to:

- A. measure the operations within a process.
- B. notify stakeholders when a threshold is violated.
- C. determine the source of business data in the process.
- D. reward participants for superior performance in the process.

Correct Answer: A

QUESTION 2

What are the three interfaces provided by the Process Designer?

- A. Designer, Optimizer, Inspector
- B. Designer, Optimizer, Coach Designer
- C. Process Portal, Optimizer, Inspector
- D. Process Portal, Optimizer, Coach Designer

Correct Answer: A

QUESTION 3

What are the primary challenges that business process governance addresses?

- A. Many processes, many BPM developers, and many BPM assets.
- B. Bad relationships between business and IT, inconsistent results in delivering BPM value, and developing BPM skills within the organization.
- C. Inconsistent decision making in selecting BPM projects, not meeting regulatory compliance goals, and automating labor intensive processes.
- D. Developing BPM skills within the organization, adopting BPM methodology to the organization's needs, and gathering lessons learned from failed BPM projects.

Correct Answer: A

QUESTION 4

After a successful Playback 0, stakeholders excitedly request that Playback 1 should be a fully functional application with look and feel branding and several features used in other core company applications. How should the program manager



respond?

- A. Change the theme of Playback 1 to work exclusively on user interfaces.
- B. Inform the stakeholders that their request will not be part of this application.
- C. Capture the feedback in planning for Playback 3 with user interface enhancements.
- D. Postpone Playback 1 by four weeks to accommodate branding and user interface features.

Correct Answer: C

QUESTION 5

The BPM program manager is scheduling Playback 1 for a process application for organizing events. Which of the following parties can be absent during Playback 1?

- A. Process Owner
- B. BPM Developer
- C. Event Organizer
- D. System Architect

Correct Answer: D

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