

NCMA^{Q&As}

National Certified Medical Assistant

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QUESTION 1

QUESTION I
Which abdominal region lies just distal to the sternum?
A. Epigastric
B. Umbilical
C. Lumbar
D. Hypogastric
Correct Answer: A
QUESTION 2
Who has ownership of a patient\\'s medical records?
A. The care provider
B. The insurance company
C. The patient
D. The state medical board
Correct Answer: A
Although all the other entities may request copies of the patient\\'s medical records, they have been created
by the care provider (i.e. a medical office, hospital etc.) and remain their property.
This means that a care provider is entitled to levy a reasonable charge for the provision of copies of the
records.
QUESTION 3
Having tightened tourniquet around the upper arm of a patient in order to draw blood, you should carry out the procedure within
A. 30 seconds
B. 60 seconds
C. 120 seconds
D. 15 seconds
Correct Answer: B

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Always work quickly once you have tightened the tourniquet: leaving it on for more than a minute may cause discomfort for the patient and even have damaging results. If you are unable to find a suitable vein and carry out the procedure within one minute, loosen the tourniquet, allow blood to flow again normally and then retry, or choose another site.

QUESTION 4

Which cranial nerve is related to the sense of smell?

- A. Hypoglossal
- B. Olfactory
- C. Trochlear
- D. Vagus

Correct Answer: B

QUESTION 5

Which of these is the only risk a computer cable may not present?

- A. Flood risk
- B. Trip risk
- C. Electrocution risk
- D. Fire risk

Correct Answer: A

Electrical equipment cables are one of the major causes of workplace accidents.

They should be regularly inspected to make sure there is no fraying of the outer casing, which could cause electrocution or fire, and careful attention must be paid to their routing: ideally all cables should travel through secure housing to ensure they cannot cause a trip risk.

QUESTION 6

In which of these circumstances may you refuse to give medical treatment to a person with HIV/AIDS?

- A. If the person is a user of intravenous narcotics
- B. If the person refuses antiretroviral drugs
- C. If the person is still sexually active
- D. None of the above



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Correct Answer: D

Both the AMA and the ADA have issued ethical guidance that patients with HIV/AIDS have a right to treatment. A medical practitioner may not withhold treatment from a patient because they have HIV/AIDS, regardless of the reason for their infection or their current treatment. If a practitioner is genuinely not competent to treat a patient with HIV/AIDS they must pass the case to a practitioner who is.

QUESTION 7
Before referring a patient to another facility, a medical assistant should be sure to verify the patient\\'s
A. Address
B. Income
C. Insurance
D. Transportation
Correct Answer: C
QUESTION 8
The pharmaceutical abbreviation "qid" means
A. every hour
B. every day
C. four times a day
D. every week
Correct Answer: C
QUESTION 9
Which of the following should be the next step in a treatment if a patient has severe burns over more than half of the body and the burning process has been stopped?
A. Starting IV antibiotics
B. Applying antibacterial ointment
C. Administering high-flow oxygen
D. Wound debridement
Correct Answer: C



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QUESTION 10
Blood flows from the heart\\'s right ventricle into the
A. Left ventricle
B. Right atrium
C. Pulmonary artery
D. Pulmonary vein
Correct Answer: C
QUESTION 11
Which of these is used to drain fluid from the body?
A. Catheter
B. Intravenous drip
C. Injection
D. All of these
Correct Answer: A
A catheter is used to drain fluid from the body. It may be inserted in a body cavity, duct or vein.
QUESTION 12
Which of the following would call the patient if a patient\\'s bill has been unpaid for more than 90 days?
A. Attorney
B. Medical Assistant
C. Collection Agency
D. Physician
Correct Answer: C
QUESTION 13
When choosing a site to place electrodes for an ECG test, the site should be all of these things except
A. Moist

B. Clean



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