MB2-866^Q&As

Microsoft Dynamics CRM 2011, Customization and Configuration

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QUESTION 1

You use Microsoft Dynamics CRM Online 2011. You have a custom entity that tracks conferences that contacts attend. For each conference that a contact attends, you need to track the contact s attendance dates, hotel, and product interest.

What should you do?

A. Create a manual many-to-many (N:N) relationship. Add the required fields to the contact entity.

B. Create a manual many-to-many (N:N) relationship. Add the required fields to the intersect entity.

C. Create a manual many-to-many (N:N) relationship. Add the required fields to the conference entity.

D. Create a native many-to-many (N:N) relationship. Add the required fields to the intersect entity.

E. Create a native many-to-many (N:N) relationship. Add the required fields to the conference entity.

Correct Answer: B

QUESTION 2

You create a business unit in Microsoft Dynamics CRM 2011. You need to create a security role in the new business unit. The new security role will be identical to a security role that exists in another business unit. Both business units have the same parent business unit. What should you do?

A. Copy and modify the existing security role.

B. Create a custom security role in the new business unit.

C. Link the existing security role to the new business unit.

D. Share the existing security role with the new business unit.

Correct Answer: B

QUESTION 3

Which of the following statements about Microsoft Dynamics CRM 2011 managed solutions are true? (Choose all that apply.)

A. A managed solution cannot be deleted.

B. Deleting a managed solution uninstalls all of its components.

C. A managed solution can be exported after it has been imported.

D. A managed solution is automatically published after it has been imported.

Correct Answer: DB

QUESTION 4

In Microsoft Dynamics CRM 2011, which of the following components are parts of a view definition? (Choose all that apply.)

A. a column list

B. filter criteria

C. sub-grid properties

D. records per page setting

Correct Answer: BA

QUESTION 5

A company uses Microsoft Dynamics CRM 2011 with existing Opportunity records. You add a field to the Opportunity entity, set the Requirement Level for the new field to Business Required, and publish all customizations. Users can edit existing records and save new records without entering data in the new field. You need to ensure that users cannot save new or edited Opportunity records without entering data in the new field.

What should you do?

A. Create a workflow to validate data entry.

B. Create a web resource to validate data entry.

C. Add the new field to the Opportunity form.

D. Add the new field to the Dependent Fields list for the Opportunity form.

Correct Answer: C

QUESTION 6

When mapping an option set in Microsoft Dynamics CRM 2011, which of the following statements is true?

A. The option description must be the same in both option sets.

B. The integer-based option values must be the same in both option sets.

C. The order in which options are added to an option set does not affect the mapping.

D. If you modify the option descriptions in an option set in a field that is mapped to another entity, the system synchronizes the changes in the mapped entity and in any existing data records.

Correct Answer: B

QUESTION 7

A Microsoft Dynamics CRM 2011 organization has users located in three countries. You need to set the decimal precision for the currency fields. Which of the following settings should you configure? (Choose all that apply.)

A. the Precision setting on each currency attribute

B. the Pricing Decimal Precision system setting

C. the Personal Standards and Formats setting

D. the Organizational Standards and Formats setting

Correct Answer: BA

QUESTION 8

A company uses Microsoft Dynamics CRM Online 2011 with an organization that includes two custom entities named EntityA and EntityB. You create two referential, restrict delete, one-to-many (1:N) relationships between EntityA and EntityB named Related1 and Related2. You then customize the form for EntityB and add the Related1 and Related2 relationship lookup fields to the form. You need to ensure that when an EntityA record is deleted all associated EntityB records that reference EntityA in the Related1 lookup field are also deleted.

What should you do?

A. Edit only the Related1 relationship. Set the behavior type to parental.

B. Edit only the Related1 relationship. Set the behavior type to referential.

C. Edit the Related1 and Related2 relationships. Set the behavior type to parental.

D. Edit the Related1 and Related2 relationships. Set the behavior type to referential.

Correct Answer: A

QUESTION 9

An unmanaged solution in Microsoft Dynamics CRM 2011 contains five custom entities that are no longer required. You need to remove all components of the solution.

What should you do? (Choose all that apply.)

A. Delete the unmanaged solution.

B. Delete the five custom entities.

C. Remove the five custom entities from the unmanaged solution. Publish all customizations.

D. Export the solution as a managed solution. Delete the unmanaged solution. Import the managed solution, and then delete it.

Correct Answer: DB

QUESTION 10

In Microsoft Dynamics CRM 2011, you import a managed solution that includes a custom entity named Location. The option for Can ChangeAdditional Properties is set to False. The solution publisher omitted several fields that you require for this entity. You need to create the required fields.

What should you do?

A. Export the managed solution, add the required fields to the XML file, and then import the managed solution.

B. Set the Can be customized managed property on the entity to True, and then create the required fields.

C. Set the Can Change Additional Properties managed property on the entity to True, and then create the required fields.

D. Request that the solution publisher provide an updated version of the managed solution with the additional fields.

Correct Answer: D

QUESTION 11

In Microsoft Dynamics CRM 2011, you are modifying a custom entity that has the Queues, Auditing, Mail Merge and Document Management options enabled.

Which option cannot be disabled?

A. Queues

B. Auditing

C. Mail Merge

D. Document Management

Correct Answer: A

QUESTION 12

You create a custom Microsoft Dynamics CRM 2011 entity in an unmanaged solution. You need to configure the solution to ensure that new forms cannot be created for the entity.

Which of the following are possible ways to achieve the goal? (Choose all that apply.)

A. Set the Can be customized managed property to false. Export the customization as a managed solution.

B. Set the Can be customized managed property to false. Export the customization as an unmanaged solution.

C. Set the Can be customized managed property to true. Set the New forms can be created managed property to false. Export the customization as a managed solution.

D. Set the Can be customized managed property to true. Set the New forms can be created managed property to false.

Export the customization as an unmanaged solution.

E. Set the Can be customized managed property to true. Set the New forms can be created managed property to true. Export the customization as an unmanaged solution.

Correct Answer: CA

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