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QUESTION 1

A company, Certkiller Inc, is using 90% of its network capacity. They plan to scan 5,000 images per day to a network file server. In order to meet the increased demands on the system, which of the following should be increased?

- A. The network bandwidth.
- B. The number of scanners.
- C. The number of network servers.
- D. The number of users on the network.

Correct Answer: A

QUESTION 2

Which of the following activities would provide the greatest detail for identifying project scope?

- A. The consultant spends a day in each department observing employees processes and activities.
- B. The consultant interviews family members of employees to identify challenges the employee is encountering in their role.
- C. The consultant uses the Internet to research and get more information about the company.
- D. The consultant reviews expenses in the accounting department to identify the most costly areas of expense.

Correct Answer: A

QUESTION 3

A member of the implementation team discovers that the software vendor is issuing a new version. Which one of the following should be done?

- A. Upgrade after the project completion date
- B. Research the new product to understand its features
- C. Inform the business sponsors
- D. Notify the Project Manager

Correct Answer: D

QUESTION 4

A company would like to capture and manage paper-based documents as well as electronic documents. Which system would BEST allow them to accomplish this?



- A. Web-based forms capture system
- B. XML-based forms capture system
- C. Electronic Document Management System (EDMS)
- D. Peer-to-Peer network system

Correct Answer: C

QUESTION 5

A legal firm with three locations must be able to print, scan, distribute, and OCR black and white typed documents among all locations. The network is a Windows 2003 Active Directory domain with Windows XP clients. Each location's LAN is running at 100 Mbps. The locations are connected via three Mbps Digital Subscriber Lines (DSL). Each location will need to scan and print approximately 500-1000 sheets daily. What is the minimum recommended resolution for black and white scanned images used in OCR?

- A. 75 dpi (3 dots per mm)
- B. 300 dpi (12 dots per mm)
- C. 400 dpi (16 dots per mm)
- D. 600 dpi (24 dots per mm)

Correct Answer: B

QUESTION 6

During the design phase, the client learns what OCR is and suggests that all new business applications be processed using this technology. How does this affect the capital budget?

- A. Decrease, as the OCR process creates a small text file.
- B. Decrease, as no human intervention is required in the index fields
- C. Increase, as more hardware and software will be required.
- D. Increase, as approximately five times the storage is required.

Correct Answer: C

QUESTION 7

An international corporation with offices in ten Third World countries is going paperless. Which of the following technologies will likely be utilized?

- A. Wireless / Satellite



- B. T-1 / Frame relay
- C. Land-based telephone lines
- D. Digital Subscriber Line (DSL)

Correct Answer: A

QUESTION 8

In order to determine the tasks internal departments perform and to evaluate the skill levels associated with these tasks, projects are best implemented from: A. The top down

- B. The bottom up
- C. Parallel levels
- D. The corporate level

Correct Answer: A

QUESTION 9

A company has a vision of all employees having access to a common, user customizable web interface where they will gain access to all corporate applications needed. The company is asking for a:

- A. Customer Relationship Management (CRM) system.
- B. web application server.
- C. Windows Desktop application.
- D. portal interface.

Correct Answer: D

QUESTION 10

A system implementation is complete when which of the following has occurred?

- A. All users have been trained and are able to use the system.
- B. All system components have been installed and the system runs well.
- C. The system administrators have reviewed the system and accepted responsibility for it.
- D. The completion standards defined in the agreement have been met and the system performs as described.

Correct Answer: D



QUESTION 11

In an attempt to ease cultural change anxiety, the Project Manager speaks to end-users and managers. All of the following should be addressed EXCEPT the:

- A. benefits that the new system will have on the end-users job.
- B. training that will make the end-user more valuable.
- C. number of jobs that will be reduced through the efficient use of technology.
- D. integration of the Document Management System (DMS) with existing applications.

Correct Answer: C

QUESTION 12

Accuracy is essential for which of the following functional roles?

- A. Scan operator
- B. Index coder
- C. Internal auditor
- D. Document preparers

Correct Answer: B

QUESTION 13

Certkiller had designed a new system for processing and then viewing the student records from the Web.

Each student has one image(8.5" x 11") that was scanned at 300 dpi and when compressed takes up approximate 52KB of space. Which of the following methods has been used to store the image?

- A. DjVu
- B. LDF LuraDoc
- C. ITU (CCITT) Group IV
- D. ITU (CCITT) Group III

Correct Answer: D

QUESTION 14



Certkiller has requested a document imaging solution, and a consultant has completed interviews with the project leader and key personnel during the analysis of the Certkiller \\'s document imaging requirements.

Which of the following is the next logical step for the consultant to take?

- A. Recommend a solution.
- B. Create a summary report
- C. Identify possible solutions
- D. Map the final document flow.

Correct Answer: C

QUESTION 15

What is the technology that places computer-generated documents directly onto storage media?

- A. OLE
- B. MICR
- C. COLD/ERM
- D. Microfiche

Correct Answer: C

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