



BH0-005^{Q&As}

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QUESTION 1

Which of the following statements is TRUE? 1.SAM Processes do not relate to in-house developed software because there are no licensing issues 2.SAM processes relate to all areas apart from network equipment because network software is not licensed

- A. Both of them
- B. 2 only
- C. Neither of them
- D. 1 only.

Correct Answer: C

QUESTION 2

Which of the following is NOT one of the SAM Logistics processes?

- A. Requirements definition
- B. Retirement.
- C. Licensing Compliance
- D. Procurement.

Correct Answer: C

QUESTION 3

With regards to the Deployment stage within the Logistics process, which statement is NOT appropriate?

- A. Software should only be deployed to the environment for which licences and contracts have been obtained
- B. Software should be deployed quickly before establishing an effective purchasing arrangement thus minimising the impact on the organisation overall service delivery
- C. The details contained within the SAM database should be up to date and reflect the progress of deployment in a timely fashion
- D. There are a number of different deployment mechanisms, such as Push and Pull, these should be considered and integrated into SAM.

Correct Answer: B

QUESTION 4



For reporting purposes which of the following would you NOT expect to be used to derive SAM reports?

- A. DSL
- B. CMDB
- C. OLA.
- D. KEDB.

Correct Answer: C

QUESTION 5

What is important to establish within an organisation before buying any SAM tool?

- A. Funding
- B. Culture
- C. Technology framework
- D. Business Case.

Correct Answer: B

QUESTION 6

Which of the following does ITIL recommend the use of for the management of software assets?

1.Definitive Software Library 2.Configuration Management Database

- A. 1 only
- B. 2 only
- C. Neither
- D. Both.

Correct Answer: D

QUESTION 7

As part of the taying there phase of implementation, it is essential that SAM processes are institutionalised and become part of what?

- A. Everyone\\'s everyday job
- B. Standard operating procedures.



C. ICT

D. Project planning.

Correct Answer: A

QUESTION 8

Which of the following BEST describes the objective of the Core Asset Management processes?

- A. To maintain information about software assets throughout their lifecycle and to manage the physical assets related to software
- B. To manage all software assets and their licenses.
- C. To manage all software and hardware assets
- D. To identify and maintain information about all software assets throughout their lifecycle.

Correct Answer: A

QUESTION 9

Which of the following is NOT part of determining requirements for the Business Case?

- A. Functionality required of the solution
- B. Determine stakeholders.
- C. Potential objections to the project
- D. Select implementation partners.

Correct Answer: D

QUESTION 10

What method of metering would be BEST suited to a concurrent license based application?

- A. Active
- B. Selective
- C. Non-selective.
- D. Passive.

Correct Answer: A



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