



9L0-400^{Q&As}

Mac OS X Help Desk Essentials v10.3

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QUESTION 1

The Lookup pane in Network Utility is used to _____. (Choose all that apply).

- A. Find the complete route between your computer and another computer on an IP network.
- B. Determine which ports on a computer are closed.
- C. Determine which ports on a computer are open.
- D. Resolve domain names to IP addresses.
- E. Resolve IP addresses to domain names.
- F. Display routing table information

Correct Answer: DE

QUESTION 2

What are two ways to configure Mac OS X v10.3 to get LDAP information? Choose two.

- A. Use Directory Access to configure Mac OS X v10.3 to get LDAP information from a DNS server.
- B. Use Directory Access to configure Mac OS X v10.3 to use DHCP-supplied LDAP server information.
- C. Use Directory Access to configure Mac OS X v10.3 with the IP address, type, and search base of a specific LDAP server.
- D. Use the Sharing pane of System Preferences to configure Mac OS X v10.3 to use an Active Directory server as an LDAP server.

Correct Answer: BC

QUESTION 3

When you delete a user named "Certkiller" using the graphical user interface in Mac OS X v10.3, the contents of Certkiller\\s home folder can be _____. (Choose all that apply.)

- A. Deleted immediately
- B. Moved to a folder named "Certkiller Deleted"
- C. Converted to a .sit file and moved to the Deleted Users folder.
- D. Converted to a .zip file and moved to the Deleted Users folder.
- E. Converted to a .dmg file and moved to the Deleted Users folder.

Correct Answer: AE



QUESTION 4

In Mac OS X v10.3, changes to network configuration _____.

- A. Require a restart
- B. Are user-specific
- C. Require administrator authorization
- D. Are made in the Internet pane of System Preferences.

Correct Answer: C

QUESTION 5

If Sandra disables AppleTalk in the Directory Access utility on her iMac running Mac OS X v10.3, what is the result?

- A. Sandra cannot print to AppleTalk printers from her iMac.
- B. Sandra's iMac no longer discovers servers via AppleTalk.
- C. Sandra cannot connect to an AFP filer server from her iMac.
- D. Users on other computers cannot connect to Sandra's iMac via AFP.

Correct Answer: B

QUESTION 6

Disk Utility with Mac OS X v10.3 allows you to configure drives in RAID configurations of what level(s)?

- A. Level 0 only
- B. Level 1 only
- C. Level 0 or 1
- D. Level 1 or 5
- E. Level 0, 1, or 5

Correct Answer: C

QUESTION 7

What permissions can you set on file named " Certkiller .rtf" using Ownership and Permissions section of the file's Info window? Choose all that apply.



- A. Delete
- B. Read only
- C. Write only
- D. No access
- E. Execute only
- F. Read and Write

Correct Answer: BDF

QUESTION 8

Which three are ways to access the command line in Mac OS X v10.3? Choose three.

- A. Use the Console Utility.
- B. Use the Network Utility.
- C. Use the Terminal Utility.
- D. Start up in verbose mode.
- E. Log in remotely using SSH.
- F. Start up in single-user mode.
- G. Choose Command from the Apple menu.

Correct Answer: CEF

QUESTION 9

Authentication is _____.

- A. The system feature that determines whether you can access a file as Owner, Group, or Other.
- B. The process whereby you prove your claimed identity to the computer system.
- C. The association between your claimed user name and UID.
- D. Used as a substitute for a password.

Correct Answer: B

QUESTION 10

To set up your computer that has Mac OS X v10.3 to receive faxes, in the Print and Fax pane of System Preferences,



_____.

- A. Click the Start Faxing button.
- B. Click the Faxing button, then click the "Receive faxes on this computer" checkbox.
- C. Click the Faxing button, then select your fax modem from the list of available fax modems.
- D. Click the Set Up Printing and Faxing button, click the Add button, then select your fax modem from the list of available fax modems.

Correct Answer: B

QUESTION 11

Which application provides the most detail about system processes in Mac OS X v10.3?

- A. Process Viewer
- B. System Profiler
- C. Activity Monitor
- D. CPU Monitor Expanded Window

Correct Answer: C

QUESTION 12

Mac OS X v10.3 administrator users can enable a personal firewall by clicking the Start button in the Firewall pane of _____.

- A. Network Utility
- B. NetInfo Manager
- C. The Network pane of System Preferences
- D. The Sharing pane of System Preferences

Correct Answer: D

QUESTION 13

The Repair Disk Permissions feature of Disk Utility can ONLY repair permissions_____. (Choose all that apply.)

- A. on a volume with Mac OS X system software installed.
- B. If the computer is booted from the Mac OS X Install disc



- C. Of top-level directories, such as /System and /Users only
- D. Of user-created files, by restoring them to a previously saved state
- E. Of system files, by restoring their permissions to the default configuration

Correct Answer: AE

QUESTION 14

Suppose you are an administrator named "sandra". To make a font available for all local users to access, install the font file in _____.

- A. /Users/Sandra/Library/Fonts
- B. /System/Library/Fonts
- C. /Users/Library/Fonts
- D. /Library/Fonts

Correct Answer: D

QUESTION 15

In what order does Mac OS X v10.3 search for resources such as fonts?

- A. ~/Library,/Library,/System/Library
- B. /Library,~/Library,/System/Library
- C. /System/Library,~/Library,/Library
- D. ~/Library,/System/Library,/Library
- E. /Library,/System/Library, ~/Library

Correct Answer: A

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