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Vendor: Microsoft

Exam Code: 70-672

Exam Name: Design and Providing MS Vol Licensing Solutions to Large Orgs

Version: Demo

Case Study: 1

Woodgrove Bank, Scenario

Company Background

Corporate Information

Woodgrove Bank is a global investment firm.

During the past three years, the bank has grown rapidly and expects to continue growing.

Physical Locations

Woodgrove Bank has a main office in New York and branch offices in Paris and Dublin.

The number of employees for each office is shown in the following table.

Office	Employees
New York	2,000
Paris	200
Dublin	112

Each office has an IT manager. Existing Environment

Existing Licensing Solution

Woodgrove Bank purchases licenses through one Enterprise enrollment. The IT manager at each office makes the purchasing decisions for his office.

Existing IT Environment

All desktops run Windows 7 Professional and Microsoft Office Professional Plus 2010.

The number of licenses that the bank has is shown in the following table.

License	Number
Office Professional Plus	2,200
Windows 7 Professional OEM	2,200
Microsoft SQL Server 2008 R2 CAL	2,200
Core CAL Suite	2,200
Windows Server 2008 R2 Standard	18
Microsoft Exchange Server 2010 Enterprise	6
Microsoft SQL Server 2008 R2 Enterprise	4
Microsoft SharePoint Server 2010	2

Currently, the hardware resources on all of the servers are underutilized. Business Requirements

Planned Changes

Woodgrove Bank plans to use the latest version of all Microsoft products.

During the next year, the bank will implement Unified Messaging and e-forms.

The bank is evaluating the addition of six new virtual servers. The new virtual servers will be deployed to existing hardware.

Problem Statements

The bank's rapid growth has made it difficult for its IT staff to maintain product fixes and updates on the desktops.

Business Goals

Woodgrove Bank has the following business goals:

- Minimize licensing costs.
- Provide redundancy for SQL Server databases.
- Provide multilingual desktops in the Paris and Dublin offices.
- Standardize all desktops to use the latest version of the operating system.
- Facilitate the installation of all desktop operating systems by using a single product key.

Question: 1

You need to recommend a Microsoft product that allows Woodgrove Bank to manage software updates and patches. The product must support the banks planned changes. Which product should you recommend?

- A. Microsoft System Center Essentials
- B. Microsoft Systems Management Server
- C. Microsoft System Center Operations Manager
- D. Microsoft System Center Configuration Manager

Answer: D

Question: 2

You need to recommend a solution that consolidates the company's CALs. What should you recommend?

- A. Microsoft Small Business Server CAL suite
- B. Core CAL suite
- C. Microsoft Small Business Server CAL suite for Premium
- D. Enterprise CAL suite

Answer: D

Question: 3

You need to identify the Volume Licensing rights that meet the banks business goals. Which Volume Licensing rights should you recommend?

- A. Downgrade Rights
- B. Re-Imaging Rights
- C. Work at Home Rights
- D. Cross-Language Rights

Answer: B

Question: 4

You need to identify the SQL Server rights that Woodgrove Bank requires to meet its business goals. Which SQL Server rights should you identify?

- A. Failover rights
- B. Storage rights
- C. Downgrade rights
- D. Reassignment rights

Answer: A

Question: 5

You need to recommend a licensing program that meets the bank's business goals and planned changes. Which licensing program should you recommend?

- A. Select Plus
- B. Select License
- C. Component Enterprise Agreement
- D. Full Platform Enterprise Agreement

Answer: D

Question: 6

You need to recommend a license solution that reduces the total cost of ownership (TCO) for licensing. Which license solution should you recommend?

- A. Office Enterprise
- B. Enterprise CAL Suite
- C. Microsoft Desktop Optimization Pack
- D. Exchange Server Enterprise User CALs

Answer: B

Question: 7

You need to identify the Software Assurance benefit that meet the bank's business goals. Which Software Assurance benefit should you identify?

- A. Training Vouchers
- B. TechNet Plus Subscription
- C. Windows Vista Enterprise Edition
- D. Microsoft Desktop Optimization Pack (MDOP)

Answer: C

Question: 8

Woodgrove Bank is evaluating the implementation of Hyper-V and Live Migration. Which licenses have the License Mobility Within Server Farms right? (Each correct answer presents a complete solution. Choose all that apply.)

- A. Windows Server 2008 R2 Standard
- B. Exchange Server 2010 Enterprise
- C. Core CAL Suite
- D. SharePoint Server 2010

Answer: B,C

Question: 9

You need to identify which purchasing model Woodgrove Bank currently uses. Which purchasing model should you identify?

- A. Centralized decision-making and centralized purchasing
- B. Decentralized decision-making and centralized purchasing
- C. Decentralized decision-making and decentralized purchasing
- D. Centralized decision-making and decentralized purchasing

Answer: B

Question: 10

Which Software Assurance benefit should Woodgrove Bank use to address the business goal for SQL Server?

- A. 24x7 Problem Resolution Support
- B. Roaming Use Rights
- C. Self-hosted Applications
- D. License Mobility Through Software Assurance

Answer: B

Question: 11

You need to recommend a licensing solution for the planned deployment of the virtual servers. The solution must meet the company's business goals. What should you recommend purchasing?

- A. Software Assurance
- B. New licenses for Windows Server 2008 R2 Enterprise
- C. New licenses for Windows Server 2008 R2 Datacenter
- D. Step Up licenses

Answer: D

Case Study: 2

Northwind Traders, Scenario

Company Background

Corporate Information

Northwind Traders sells clothing worldwide. The company has 2,000 sales representatives.

Physical Locations

Northwind Traders has a main office in Finland and 80 branch offices across Europe.

Existing Environment

Existing Licensing Solution

Northwind Traders has an Open License agreement that covers the following:

Eight hundred Microsoft Office Professional Plus licenses

Eight hundred Microsoft Windows Upgrade licenses that include Software Assurance

Twenty Microsoft SQL Server Enterprise licenses without Software Assurance

The company purchased the software licenses one year ago.

Existing IT Environment

Northwind Traders has 600 desktops in the main office. The desktops run the current versions of Windows and Office Professional Plus. There are no plans to upgrade the software on these desktops.

Each sales representative has a portable computer.

The company has 40 servers in the main office and one server in each branch office.

All of the servers run Windows Server 2003 Standard Edition.

Business Requirements

Business Requirements

Planned Changes

Northwind Traders plans to remove all of the servers from the branch offices. Twenty new servers will be deployed to the datacenter at the main office. The 20 servers will be used to host 80 virtual machines that run Windows Server Standard. Twenty of the virtual machines will have SQL Server

Enterprise installed.

Business Goals

Northwind Traders has the following business goals:

Eliminate the need to renew a license agreement.

Reduce the use of energy through server consolidation.

Secure the company data on the portable computers in case of theft.

Question: 12

You need to recommend a solution to Northwind Traders for downloading volume license media. Which solution should you recommend?

- A. Access the explore.ms Web site
- B. Access the LicenseWise Web site

- C. Use Microsoft Volume Licensing Fulfillment User Guide
- D. Access the Microsoft Volume Licensing Service Center Web site

Answer: D

Question: 13

You need to recommend a licensing solution for the planned branch office servers. Your solution must minimize costs. Which solution should you recommend?

- A. 20 Windows Server Enterprise licenses
- B. 60 Windows Server Enterprise licenses
- C. 80 Windows Server Enterprise licenses
- D. 100 Windows Server Standard licenses

Answer: A

Question: 14

You need to identify which Software Assurance rights that continue to be available after Software Assurance expires. What should you choose?

- A. New Version Rights, eLearning, Multilingual User Interface (MUI)
- B. New Version Rights, Subsystem for Unix-Based Applications (SUA), Extended Lifecycle Hotfix Support
- C. BitLocker Drive Encryption, Four Local Virtual Machines, Extended Lifecycle Hotfix Support
- D. BitLocker Drive Encryption, Four Local Virtual Machines, Multilingual User Interface (MUI)

Answer: D

Question: 15

You need to recommend a solution to support the company business goals for server consolidation. What solution should you recommend?

- A. Deploy Windows Server 2008 with Hyper-V
- B. Deploy Microsoft Desktop Optimization Pack
- C. Deploy Microsoft System Center Configuration Manager
- D. Implement Windows Vista Enterprise Centralized Desktop

Answer: A

Question: 16

You need to recommend a licensing solution for SQL Server. Your solution must minimize costs. What solution should you recommend?

- A. 20 SQL Server per processor licenses
- B. 80 SQL Server per processor licenses
- C. 20 SQL Server licenses and 2,000 SQL Server CALs
- D. 40 SQL Server licenses and 2,040 SQL Server CALs

Answer: C

Question: 17

Northwind Traders requires an additional 100 portable computers. You need to recommend a licensing solution for the additional computers. Your solution must minimize the total cost of ownership (TCO). Which solution should you recommend?

- A. Windows OEM license and Office volume license
- B. Windows OEM license and Office Retail Product/Full Package Product (FPP)
- C. Windows volume license upgrade and Office volume license
- D. Windows volume license upgrade and Office Retail Product/Full Package Product (FPP)

Answer: A

Question: 18

You need to identify a business goal of Northwind Traders that could be met by using virtualization. Which business goal should you choose?

- A. Eliminate the need to renew a license agreement
- B. Reduce the use of energy through server consolidation
- C. Secure the company data on the portable computers in case of theft
- D. Require that all software license are purchased under a single customer ID

Answer: B

Question: 19

You need to recommend the Volume Licensing program that meets the company's business goals for license agreement renewal. Which program should you recommend?

- A. Select Plus
- B. Select License
- C. Enterprise Agreement
- D. Enterprise Subscription Agreement

Answer: A

Question: 20

You need to recommend the Software Assurance benefit that meets the business goals for data security. Which Software Assurance benefit should you recommend?

- A. Packaged Services
- B. Windows Vista Enterprise
- C. 24x7 Problem Resolution Support
- D. Extended Lifecycle Hotfix Support

Answer: B

Question: 21

You discover three physical servers running Windows Server 2008 R2 Standard that are unlicensed. You also discover three unused licenses for Windows Server 2008 R2 Enterprise. What is the most cost-effective way for the company to correct the deficit?

- A. Assign a Windows Server 2008 R2 Enterprise license to each unlicensed server.
- B. Buy three licenses for Windows Server 2008 R2 Standard.
- C. Reassign licenses on a short-term basis to cover usage of the unlicensed servers.
- D. Split the virtual instances of Windows Server 2008 R2 Enterprise and assign them to the unlicensed servers.

Answer: D

Question: 22

Northwind Traders plans to enter into an Enterprise Agreement for Office Pro Plus and Core CAL Suite. The company will transition some of its sales representatives to Office 365. You need to identify which Office 365 plan provides an equivalent transition for the online users? What should you identify?

- A. Office 365 K2
- B. Office 365 E3
- C. Office 365 P1
- D. Office 365 E1

Answer: B

Question: 23

You need to explain the cost benefit of transitioning some of the company's users to Microsoft Online Services in an Enterprise Agreement instead of purchasing Online Services in a Microsoft Online Subscription Agreement (MOSA). What is a cost benefit of transitioning some of the users to Online Services in an Enterprise Agreement?

- A. The company will receive a volume discount based on the quantity of Online Services licenses.
- B. The company will receive a platform discount based on the quantity of Online Services.
- C. The company will receive a volume discount based on the enterprise-wide commitment.
- D. The company will receive a platform discount if it moves all on-premise licenses to Online Services.

Answer: C

Question: 24

Northwind Traders is evaluating the deployment of an additional virtual machine in a production environment. The virtual machine will have Microsoft SQL Server Standard installed. You need to tell to the company from where it must download SQL Server Standard. What should you tell the company?

- A. Volume Licensing Service Center
- B. Microsoft Download Center
- C. MSDN
- D. TechNet

Answer: A

Question: 25

Northwind Traders is evaluating purchasing the Microsoft SQL Server licenses through an Enrollment for Application Platform (EAP). You need to explain the cost benefits of purchasing the SQL Server licenses through an EAP instead of purchasing SQL Server as an additional product in an Enterprise Enrollment. What should you explain? (Each correct answer provides presents part of the solution, Choose all that apply.)

- A. It provides a higher discount for the Enterprise edition of SQL Server.
- B. It provides a lower cost of ownership on new licenses during the term of the enrollment.
- C. It provides additional usage rights.
- D. It reduces the upfront costs for upgrading the existing SQL Server licenses.

Answer: B,C,D

Question: 26

You need to recommend a solution to support the company's business goals for server consolidation. Which solution should you recommend?

- A. Deploy Microsoft System Center Configuration Manager.
- B. Deploy Microsoft Desktop Optimization Pack (MDOP).
- C. Implement Windows Virtual Desktop Access (VDA)
- D. Deploy Windows Server 2008 R2 with Hyper-V.

Answer: D

Case Study: 3

A . Datum Corporation, Scenario

Company Background

Corporate Information

A . Datum Corporation is a growing consulting company.

A . Datum owns the following interests in two affiliate companies;

Fifty-one percent of Contoso, Ltd,

One hundred percent of Fabrikam, Inc.

The number of employees for each company is shown in the following table.

Company	Employees
A. Datum	500
Contoso	100
Fabrikam	200

All three companies have a flexible work environment that allows employees to work from home.

The employees in all three companies share customers and collaborate on projects.

Existing Environment

Existing Licensing Solution

A . Datum purchases server licenses through a Select Agreement. The affiliates purchase their licenses separately from A. Datum, and often pay more.

A . Datum approves all purchasing decisions. Their corporate standard requires that they own perpetual licenses.

Existing IT Environment

A . Datum and its affiliates have the following number of servers.

Company	Servers
A. Datum	15
Contoso	5
Fabrikam	7

Five of the servers of A . Datum are covered by Software Assurance.

The employees at all three companies have their own desktops. The desktops run Windows XP Professional or Windows Vista Business, and various versions of Microsoft Office.

The IT department wants to be able to upgrade software every two years.

Business Requirements

Planned Changes

During the next three years, company growth is expected to increase both sales and the number of employees.

A . Datum plans to implement Microsoft SharePoint Server so that the employees can collaborate on projects. All of the servers will be migrated to the current version of Windows Server Enterprise within the next year.

Business Problems

The IT department has a limited training budget. As a result, the IT staff finds it difficult to maintain newly deployed software.

Business Goals

A . Datum has the following business goals:

- Minimize initial licensing costs.
- Minimize the costs of technical support.
- Spend the entire IT budget each fiscal year.
- Provide remote access to Office applications.
- Standardize the desktop applications in all three companies.
- Standardize the desktop operating systems in all three companies.
- Allow all of the employees to access the resources on all of the servers.
- Validate automatically all activated desktop versions of Windows at least once a year.
- Implement one Exchange server that has a separate mailbox database for each company.
- Ensure that all of the employees can use the current version of Microsoft Outlook and Outlook Web App.

Question: 27

When A . Datum migrates to Windows Server 2008 Enterprise, how many additional virtual instances will be granted for each Windows server license?

- A. 1
- B. 2
- C. 4
- D. 8

Answer: C

Question: 28

Which volume activation method should you recommend to A . Datum to meet the company's business goals?

- A. Volume Activation 1.0
- B. Key Management Service (KMS)
- C. Multiple Activation Key (MAK) proxy activation
- D. Multiple Activation Key (MAK) independent activation

Answer: B

Question: 29

You need to identify which Software Assurance benefit provides the best return on investment (ROI) for the IT department. Which Software Assurance benefit provides the best ROI?

- A. eLearning
- B. Training Vouchers
- C. Home Use Program
- D. TechNet Plus Subscription

Answer: B

Question: 30

You need to recommend a Volume Licensing agreement that provides the best annual return on investment (ROI) for A. Datum. The solution must meet the business goals. Which Volume Licensing agreement should you recommend?

- A. Select Plus
- B. Select License
- C. Enterprise Agreement
- D. Enterprise Subscription Agreement

Answer: C

Question: 31

Which of the following services meet the company's business goals for the remote users?

- A. Terminal Services
- B. Exchange Hosted Services
- C. Rights Management Services
- D. Windows SharePoint Services

Answer: A

Question: 32

You need to identify which purchasing model that A . Datum currently uses. Which purchasing model do they currently use?

- A. Centralized decision-making and centralized purchasing
- B. Centralized decision-making and decentralized purchasing
- C. Decentralized decision-making and centralized purchasing
- D. Decentralized decision-making and decentralized purchasing

Answer: B

Question: 33

A . Datum wants to enable employees to access the desktop environment that they use at work from their home computers. The desktop environment will include each employee's operating system and installed applications. Which solution should you recommend?

- A. Deploy the software on the home computers by using reimaging rights.
- B. Deploy a virtual desktop infrastructure on the company servers.
- C. Install the software on the home computers from the Home Use Program.
- D. Install the software on the home computers from the company's volume licensing media.

Answer: B

Question: 34

When A . Datum purchases software under their current agreement, which benefit are they entitled to?

- A. eLearning
- B. Training Vouchers
- C. Home Use Program
- D. Packaged Services

Answer: A

Question: 35

Which Software Assurance benefits can only be delivered to A . Datum by a Microsoft Certified partner? (Each correct answer presents a complete solution. Choose all that apply.)

- A. Training Vouchers
- B. TechNet
- C. 24x7 Problem Resolution Support
- D. Planning Services

Answer: A,D

Question: 36

Which license agreement allows A . Datum to accurately predict license costs and adheres to the company's corporate standard for licensing?

- A. Enterprise Subscription Agreement
- B. Enterprise Agreement
- C. Select Plus Agreement
- D. Open Value Agreement

Answer: B

Question: 37

Which service meets the company's business goals for the remote users?

- A. Rights Management Services
- B. Remote Desktop Services
- C. Windows SharePoint Services
- D. Exchange Hosted Services

Answer: B

Question: 38

You need to recommend the appropriate licenses that A . Datum must purchase for the planned Exchange server environment. What should you include in the recommendation? (Each correct answer presents part of the solution. Choose all that apply.)

- A. Exchange Server Enterprise license
- B. Exchange Server External Connector Standard license
- C. Exchange Server Standard license
- D. Exchange Server Enterprise CALs
- E. Exchange Server Standard CALs

Answer: B,C

Case Study: 4

Consolidated Messenger, Scenario

Company Background

Corporate Information

Consolidated Messenger is a provider of logistics services. Consolidated Messenger recently purchased a company named Fabrikam, Inc.

Physical Locations

The Consolidated Messenger office is located in Dallas. Consolidated Messenger has 7,000 employees and 4,900 desktops.

The Fabrikam office is located in Tokyo. Fabrikam has 1,600 employees and 1,145 desktops.

The organization has several warehouses located around the world. The warehouses have desktops that are not connected to the corporate network.

Existing Environment

Existing Licensing Solution

Consolidated Messenger purchases licenses through a Select Plus License agreement. All desktops run a Microsoft client operating system under an OEM license.

Fabrikam purchases licenses through an Enterprise Agreement.

Existing IT Environment

Most desktops owned by Consolidated Messenger run Windows 7 Professional. Some desktops still run Windows XP Professional.

All of the desktop software for Fabrikam is licensed under the Professional Desktop Full Platform offering of the Enterprise Agreement.

Business Requirements

Problem Statements

Consolidated Messenger identifies the following problems:

Long-distance telephone calls between the offices are expensive.

The IT budget does not allow for outside consultants to troubleshoot server issues.

Business Goals

Consolidated Messenger has the following business goals:

- Minimize support costs.
- Minimize software costs.
- Minimize infrastructure costs.
- Provide video conferencing between the offices.
- Retain ownership rights for all software licenses.
- Provide a better method of tracking and managing software licenses.
- Decrease the charges for long-distance telephone calls between offices.
- Have a single Volume Licensing program for the entire organization, including Fabrikam.
- Provide users with the ability to work in any language on any desktop within the organization.
- Minimize the amount of administrative effort required for desktop activation and desktop deployment.

Question: 39

You need to identify the licensing feature that the entire organization needs to meet its business goals. Which feature should you recommend?

- A. Re-Imaging Rights
- B. New Version Rights
- C. Reassignment Rights
- D. All Languages option

Answer: D

Question: 40

Consolidated Messenger plans to upgrade all of the desktops to the latest version of Windows. You need to recommend a product activation method that meets the organization's business goals. Which activation method or methods should you recommend?

- A. Multiple Activation Key (MAK) for all of the desktops
- B. Key Management Service (KMS) for all of the desktops
- C. Multiple Activation Key (MAK) for the warehouse desktops and Key Management Service(KMS) for all of the other desktops
- D. Key Management Service (KMS) for the warehouse desktops and Multiple Activation Key (MAK) for all of the other desktops

Answer: C

Question: 41

You need to recommend a Software Assurance benefit that meets the organization's business goals. Which Software Assurance benefit should you recommend?

- A. Extended Lifecycle Hotfix Support
- B. 24x7 Problem Resolution Support
- C. Cold Backups for Disaster Recovery
- D. Enterprise Source Licensing Program

Answer: B

Question: 42

Consolidated Messengers is considering an Enterprise Agreement. You need to identify the nonqualified operating system version if they sign a new Enterprise Agreement. Which version is nonqualified?

- A. Windows Vista Business
- B. Windows XP Professional
- C. Windows XP Home Edition
- D. Windows 2000 Professional

Answer: C

Question: 43

Consolidated Messengers needs to view the licensing terms and conditions for Windows XP. Which document should you instruct Consolidated Messengers to view?

- A. Product List
- B. Product Use Rights (PUR)
- C. Services Provider Use Rights (SPUR)
- D. Microsoft Software License Terms (MSLT)

Answer: D

Question: 44

Consolidated Messenger is evaluating licensing their software from a service provider. The service provider has a Services Provider License Agreement (SPLA). You need to identify the business goal that prevents you from recommending this licensing solution. Which business goal prevents you from recommending SPLA?

- A. Provide users with the ability to work in any language on any desktop within the organization.
- B. Retain ownership rights for all software licenses.
- C. Minimize the amount of administrative effort required for desktop activation and desktop deployment.
- D. Provide a better method of tracking and managing software licenses.

Answer: B

Question: 45

You need to recommend a Microsoft solution that decreases the cost for long-distance telephone calls. What solution should you recommend?

- A. Windows SharePoint Services
- B. Microsoft Office Live Meeting
- C. Microsoft Office Groove Server.
- D. Microsoft Office Communications Server.

Answer: D

Question: 46

Fabrikam wants to stop receiving shipments of physical media from Microsoft. Which Web site should you instruct the customer to use?

- A. eOpen
- B. explore.ms
- C. License Advisor
- D. Volume Licensing Service Center

Answer: D

Question: 47

The chief financial officer (CFO) of Consolidated Messenger wants to know exactly how much it will cost to acquire Office Professional Plus for each new Fabrikam employee. Which benefit of the current licensing solution of Fabrikam provides this information?

- A. Global agreement
- B. Multiple enrollments
- C. Spread payments
- D. True-up pricing

Answer: D

Question: 48

Fabrikam assigned training vouchers to their IT staff. When will these vouchers expire?

- A. 90 days after Software Assurance was purchased
- B. 90 days from the date of voucher assignment
- C. 180 days after Software Assurance expired
- D. 180 days from the date of voucher assignment

Answer: D

Question: 49

Which functionality of System Center Configuration Manager would fulfill the company's business requirements?

- A. data backup
- B. configuration management
- C. power management
- D. software deployment

Answer: D

Question: 50

You need to identify the previous versions of the operating system that Fabrikam is allowed to run under the company's existing volume licensing agreement. Which document should you view?

- A. Master Business and Services Agreement
- B. Price List Guide
- C. Product List
- D. Services Provider Use Rights

Answer: C

Question: 51

Consolidated Messenger purchases Microsoft Lync Server Enterprise. You need to recommend which additional Lync licenses are required to meet the organization's business goals. What should you include in the recommendation? (Each correct answer presents part of the solution. Choose all that apply.)

- A. Lync Server Plus CAL
- B. Lync Server Standard CAL
- C. Lync Server External Connector Plus
- D. Lync Server Enterprise CAL
- E. Lync Server External Connector Standard
- F. Lync Server External Connector Enterprise

Answer: A,B,C

Question: 52

The IT director is evaluating the purchase of Office 365 licenses for the Kiosk workers in the warehouses. You need to identify which business goal prevents Consolidated Messengers from deploying Office 365 to the kiosk workers. Which business goal should you identify?

- A. Minimize infrastructure costs.
- B. Minimize the amount of administrative effort required for desktop activation and desktop deployment.
- C. Have a single Volume Licensing program for the entire organization, including Fabrikam.
- D. Retain ownership rights for all software licenses.

Answer: D

Question: 53

You need to explain to the IT director the benefit of signing a single Volume Licensing agreement for the entire organization. What should you explain?

- A. The agreement minimizes the costs of long-distance calls between the offices.
- B. The agreement provides free tools to assist with the global deployment of desktop licenses.
- C. The agreement allows software to be purchased at a lower price.
- D. The agreement allows for installing the Multilanguage User Interface (MUI) Pack on each computer.

Answer: C

Case Study: 5

Proseware, Inc, Scenario

Company Background

Corporate Information

Proseware, Inc. manufactures medical equipment and distributes the equipment internationally.

Physical Locations

Proseware has the offices and desktops shown in the following table.

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